



# NORTH CENTRAL LONDON JOINT HEALTH OVERVIEW AND SCRUTINY COMMITTEE

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FRIDAY, 27 NOVEMBER 2015 AT 10.00 AM  
COMMITTEE ROOM 1, HENDON TOWN HALL, THE BURROUGHS, LONDON  
NW4 4AX

**Enquiries to:** Vinothan Sangarapillai, Committee Services  
**E-Mail:** [vinothan.sangarapillai@camden.gov.uk](mailto:vinothan.sangarapillai@camden.gov.uk)  
**Telephone:** 020 7974 4071 (Text phone prefix 18001)  
**Fax No:** 020 7974 5921

## MEMBERS

Councillor Alison Kelly (LB Camden) (Chair)  
Councillor Pippa Connor (LB Haringey) (Vice-Chair)  
Councillor Martin Klute (LB Islington) (Vice-Chair)

Councillor Alison Cornelius (LB Barnet)  
Councillor Graham Old (LB Barnet)  
Councillor Danny Beales (LB Camden)  
Councillor Abdul Abdullahi (LB Enfield)  
Councillor Anne Marie Pearce (LB Enfield)  
Councillor Charles Wright (LB Haringey)  
Councillor Jean Kaseki (LB Islington)

Issued on: Wednesday, 18<sup>th</sup> November 2015

# **NORTH CENTRAL LONDON JOINT HEALTH OVERVIEW AND SCRUTINY COMMITTEE - 27 NOVEMBER 2015**

**THERE ARE NO PART II REPORTS**

## **AGENDA**

**1. APOLOGIES**

**2. DECLARATIONS OF PECUNIARY AND NON-PECUNIARY INTERESTS IN RESPECT OF ITEMS ON THIS AGENDA**

**3. ANNOUNCEMENTS**

**4. NOTIFICATIONS OF ANY ITEMS OF URGENT BUSINESS**

**5. MINUTES**

To consider the minutes of the meeting held on 25<sup>th</sup> September 2015.

**6. DEPUTATIONS**

**7. PRIMARY CARE UPDATE ON THE "CASE FOR CHANGE"**

To consider a presentation on the Primary Care "Case for Change".

**8. JHOSC: FUTURE STRATEGIC ROLE**

To consider a paper on the future strategic role of the North Central London JHOSC.

**9. NHS 111/OUT OF HOURS GP SERVICES - COMMISSIONING**

To consider NHS 111/Out of Hours commissioning.

### **INFORMATION TO FOLLOW**

**10. STROKE PATHWAYS**

**Wards**

(Pages 5 - 14)

(Pages 15 - 48)

(Pages 49 - 58)

(Pages 59 -

100)

To consider a presentation from Professor Rudd on stroke pathways.

**11. WORK PROGRAMME**

(Pages 101 -  
102)

To consider the future work programme for the Committee.

**12. DATES OF FUTURE MEETINGS**

Future meetings of the North Central London Joint Health Overview and Scrutiny Committee will be on:

- Friday, 29<sup>th</sup> January 2016 at 10am at Enfield Civic Centre
- Friday, 11<sup>th</sup> March 2016 at 10am at Camden Town Hall

**13. ANY OTHER BUSINESS THE CHAIR CONSIDERS URGENT**

**AGENDA ENDS**

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## North Central London Sector Joint Health Overview and Scrutiny Committee

25 September 2015

Minutes of the meeting of the North Central London Joint Health Overview and Scrutiny Committee held at Haringey Civic Centre on 25 September 2014

### Present

#### Councillors

Alison Kelly (Chair)  
Pippa Connor (Vice Chair)  
Martin Klute (Vice Chair)  
Alison Cornelius  
Graham Old  
Abdul Abdullahi  
Anne-Marie Pearce  
Charles Wright  
Jean-Roger Kaseki

#### Borough

LB Camden  
LB Haringey  
LB Islington  
LB Barnet  
LB Barnet  
LB Enfield  
LB Enfield  
LB Haringey  
LB Islington

### 1. WELCOME AND APOLOGIES FOR ABSENCE

An apology for absence was received from Councillor Danny Beales (LB Camden).

### 2. DECLARATIONS OF INTEREST

The following personal interests were declared:

- Councillor Kaseki declared that he was a governor of Camden and Islington NHS Foundation Trust;
- Councillor Connor declared that her sister was a GP; and
- Councillor Cornelius declared that she was an Assistant Chaplain at Barnet Hospital.

### 3. URGENT BUSINESS

None.

### 4. MINUTES OF PREVIOUS MEETING

The Chair reported she had asked for a meeting to be arranged between her and David Fish, the Managing Director of UCL Partners and asked that this be arranged. She stated that she had been very impressed with their work.

#### RESOLVED:

1. That the minutes of the meeting of 26 June be approved; and

2. That a meeting be arranged between the Chair and the Managing Director of UCL Partners.

## **5. NORTH CENTRAL LONDON CCG STRATEGIC PLANNING GROUP: ANALYSIS AND RECOMMENDATIONS FOR DEVELOPING A FIVE-YEAR STRATEGIC PLAN**

The Chair expressed her disappointment at the lack of a written report on this item.

Dr Debbie Frost, Chair of Barnet CCG and the North Central London CCG Strategic Planning Group, and Paul Jenkins, the Chief Officer of Enfield CCG, reported on progress with the development of a five year strategic plan for the north central London area.

She emphasised that the plan was not concerned with changing things that were best done locally. The NHS in north central London was facing a deficit of £800 million over the next five years. The deficit was still likely to be £400 million after all the various current plans and programmes to address the issue had been implemented. Transformational change was therefore needed. However, it was important that proposals for change were clinically driven. Consultants had been asked to lead on this work and wide engagement had taken place.

There were a number of challenges facing NHS services in the area;

- 60% of the NHS commissioning budget for the area was currently spent on acute hospitals.
- There was a wide diversity of health outcomes.
- The prevalence of mental ill health in the area was the highest in the UK and despite this, a comparatively low level of resources were allocated to treating it and its causes.
- A lot of services were not providing care of a high quality and too many people were going to Accident and Emergency (A&E).

In response to these, the CCGs had looked at a number of key areas in detail;

- Urgent care; Work to develop standardised pathways was being undertaken.
- Right treatment, right place; Primary care needed to be transformed. GPs in all CCGs needed to work together in networks and collaborate.
- Mental health, including child and adolescent mental health services (CAMHS); 12% of resources were spent on this, which was not enough. Parity was needed with provision for physical health. Reductions also needed to be achieved in the number of patients treated as in-patients.
- Estates transformation; 15% of estates were not currently fully utilised.

The next steps would be engagement with local authorities and providers. A specific director and a Clinical Advisory Group would also be appointed to lead the process.

It was hoped that the process would lead to a seamless system of health care, where patients could be confident of receiving high quality services. In addition,

a disproportionate amount of funding would no longer be used up by acute hospitals, leaving enough left over for preventative work.

The Chair stated that it was important that local communities were involved in this process. In particular, local authorities could play a crucial role in taking this forward. Dr Frost acknowledged this and stated that Health and Wellbeing Boards could be used for this purpose as they had the potential to provide a new aspect to preventative work.

In response to questions from Committee Members, Dr Frost and Mr Jenkins stated the following:

- A briefing would be prepared for Committee Members on the Carnall Farrar report. The report was succinct in format and there was no desire to be secretive about it.
- Projects to be undertaken as part of the process aimed to save more than £400 million.
- Approximately 60% of NHS resources locally were used up by acute hospitals, which was too much. Clear pathways needed to be developed which were shared with patients. These needed to be consistent with NICE guidelines and evidence based.
- 7 day access to GPs was to be introduced but the precise details of how this would be implemented had yet to be finalised. It was nevertheless unlikely that patients would be able to see their own GP as part of this although access would probably be through current GP surgeries.

Committee Members expressed concern that they had not been fully appraised of the outcome of the Carnall-Farrar Review. Mr Jenkins stated that there was no intention to be secretive and agreed to provide access to the report. The process was intended to signal the start of a conversation with stakeholders.

The Committee noted that the savings that were required as part of this process were of the magnitude of approximately 20%. Mr Jenkins reported that each CCG would have a process for taking forward decisions made as part of the implementation of the plan. Common issues would be addressed jointly whilst other issues could be dealt with locally.

Dr Frost reported that there was no target for how much the percentage share of funding allocated to mental health was likely to increase to, but it was a priority to invest to ensure better outcomes. There was a need to ensure that people got timely access to services. In terms of the future development of CCGs in the area, whilst greater collaboration was likely to take place, each borough was different and had an individual relationship with its local authority. There was no wish to damage what was already working well.

**RESOLVED:**

1. That the issue of NHS estates strategy be put on the future work plan for the Committee; and
2. That the report arising from the Carnall Farrar review of the demand pressures in the local North Central London (NCL) health system and the associated financial implications over the next five years be shared with the Committee.

## **6. JOINT ACTION BY NHS ACUTE TRUSTS, CCGS, LOCAL AUTHORITIES AND OTHER ORGANISATIONS TO REDUCE A&E ATTENDANCE**

The Chair commented that the issues referred to in the presentation were very medicalised in nature. Local authorities could play a key role in reducing A&E attendance. She had hoped that there would have been reference to work with care homes. She felt that the focus needed to be more on helping patients to avoid getting into the system rather than dealing with them quicker.

Paul Jenkins, the Chief Officer from Enfield CCG, reported on joint strategic planning by the CCGs in the area to reduce A&E attendance. There were likely to be significant challenges this year. Plans to address winter pressure last year had not been as successful as had been hoped. However, demand had been higher than expected across the whole of London.

Health services were working towards a 7 day service. A&E attendances up to July showed a changeable picture. Two acute hospitals – the North Middlesex and the Whittington – had faced particular challenge last winter. All relevant NHS organisations were currently working on plans for the forthcoming year. There would be £9 million additional money available in addition to funding that had already been identified. There would be particular focus on improving primary care access in Barnet and Enfield. An urgent and emergency care network would also be developed. In addition, a “Stay Well this Winter” campaign would be launched. A winter resilience workshop would be held to refine plans before they were finalised in October.

The Chair commented that it was important that plans were put in place in good time, which was the reason why the Committee had asked for a report at this time.

In response to questions, the Committee noted the following:

- Improving access to primary care was important as poor access was one reason why people went to A&E. There was a perception amongst some people that they would be seen quicker. Additional GP appointments were to be offered every day in order to improve access and reduce the likelihood of people going instead to A&E.
- Access to hospital social workers at weekends was to be improved in order to speed up the discharge of patients who were fit to go home. There was a particular programme focussing on discharge planning.



- Enfield had seen the biggest improvements in access to primary care in the area. Specific work had been undertaken with NHS England to address this issue. In addition, further work was taking place to transform primary care. Work was also being undertaken by individual CCGs to provide support for care homes. Each individual care home was linked to a specific GP. All CCGs had slightly different approaches to dealing with the issue.
- It was unclear why the North Middlesex and the Whittington hospitals had been struggling to deal with the demand for A&E services. A lot of work had been undertaken by the hospitals and they had also received external support. In particular, efforts were being undertaken to determine the reasons for the problems. However, there were similar patterns across London with some hospitals being successful whilst others were struggling. It was not just about A&E but was a whole systems issue.
- 15,000 additional GP appointments were to be offered across Barnet and Enfield. This was a six month pilot project and its results would be assessed to determine its impact on A&E attendance. In addition, extended appointments would be offered in all five boroughs to patients who required them.
- It was not always the number attending A&E that was the cause of problems. Sometimes there were staffing issues that could impact on waiting times. Additional funding had been received too late last year for recruitment of additional staff to take place in time. Action had been taken this year to ensure all relevant trusts knew what funding was available in good time.

**RESOLVED:**

That a further report by the CCGs outlining the outcome of joint plans to reduce A&E attendance during the winter period be submitted to the March meeting of the Committee and that this include specific reference to how local authorities had been involved in the plans.

**7. PROCUREMENT OF NHS 111/OUT OF HOURS GP SERVICES**

The Committee agreed to receive a deputation from Keep Our NHS Public on this issue and was addressed by Janet Shapiro and John Lipetz. The issues that they raised included the following:

- It was proposed that the contract would be long term in nature. However, there were still areas of uncertainty that could impact on the specification, including quality standards. In addition, it was intended that GP services would now be available 7 days per week. It might therefore be better if the CCGs were to delay the procurement until there was greater clarity
- CCGs had been found to be better at monitoring contracts on a smaller scale. The current system of each borough procuring their own contract for out-of-hours services had proven to be robust. Procurement of a contract that covered all five boroughs would ensure that a private provider was appointed

whilst the existing arrangements gave local GPs the opportunity to bid successfully.

- There was a lack of provision for effective monitoring of the contract. The CCGs did not have the internal capacity to undertake this satisfactorily. In addition, exit terms were not defined within the contract specification.
- The response rate to the engagement process had been very low. A request for a full public consultation on the issue had been turned down.

In the light of the above, they felt that the Committee should recommend that the proposed procurement should not proceed.

Dr Sam Shah (Clinical Lead), Paul Jenkins (Enfield CCG Chief Officer), Dr Denise Bavin (Camden CCG), Dr Josephine Sauvage (Islington CCG), Dr Debbie Frost (Barnet CCG), Dr Hardeep Bhupal (Enfield CCG) and Pauline Taylor (Haringey CCG) reported on progress with the procurement process.

Dr Sauvage stated that she welcomed the value that was placed on local NHS services. A range of engagement had taken place with relevant local authorities, which had included discussion at Health and Wellbeing Boards. There had also been some engagement at local health overview and scrutiny committees as well as with the JHOSC.

There had been a lot of change within the NHS and this had made the procurement process more complex. A review had taken place within Camden and Islington of why patients were presenting at urgent care services and the problems that they faced. The results of this 'Urgent Care Review' had been incorporated into the procurement process and the specification that had been developed. It was acknowledged that clear and coherent monitoring was required and the contract specification remained a work in progress. A number of comments had been received on it since it had been published. Many comments had been reflected in changes made to the specification and these changes could be tracked in the revised document. Where comments had not resulted in changes, these had also been logged, with clear reasons as to why.

The existing NHS 111 service was contracted to provide services across the five boroughs. Out of hours services had been procured separately, representing different borough groupings. There were two different providers – Care UK in Camden and Islington and Barndoc in Barnet, Enfield and Haringey.

In reply to the suggestion that smaller local contracts would better enable local provider participation, Dr Sauvage said there was a need to be prudent in respect of future funding streams and ensure that services were sustainable and provided value for money. There was a history of the five boroughs working together and collaboration between them was increasing. Joint working would help to address inequities across the area and would provide a means of bringing existing local NHS organisations together as part of a bigger 'whole-system approach. She felt that the CCGs had the capacity to monitor the contract effectively. The

specification was clear about working with local providers. The new contract would help to address cross border issues more effectively.

In answer to questions, Dr Sauvage stated that she understood the need to 'future-proof' the contract. There was a changing landscape and any contract was likely to need to have the flexibility respond accordingly. It was not possible to be prescriptive regarding the preferred delivery structure or groupings during the procurement process as this might be considered to be restrictive. Evidence of local understanding and engagement with the community by service providers was nevertheless to be valued, as would evidence of integration within the local provision of services.

Dr Shah stated that the CCGs wanted the flexibility within the contract to adapt to changing circumstances. He felt that it was unlikely that one provider would take on the whole of the contract. The aim was to ensure that services were integrated and providers were already having discussions on how this could best be achieved. There was no intention to restrict the range of organisations that could apply.

Dr Bavin stated that the CCGs wanted to get away from focussing on structures and wished instead to concentrate more on outcomes. Dr Sauvage reported that there were already existing structures to monitor performance. For example, the 111 contract was monitored via the North and East London Commissioning Support Unit, with the involvement of the CCGs. There was an established collaborative process for this that included scrutiny of quality, safety and patient experience, as well as performance against key metrics.

In respect of contract monitoring, Dr Sauvage reported that they were awaiting the outcome of a national piece of work on quality standards. Once this had been received, it would be possible to be more prescriptive within the contract specification. Dr Shah commented that local as well as national key performance indicators would be used. These could be modified and the CCGs were happy to work with patient groups to determine what these might be.

In answer to questions regarding new national quality standards, Dr Shah stated that NHS England was aiming to promote more consistent service models. However, there were already a number of tried and tested national standards in use. Providers would be required to work with commissioners to develop further the quality standards. Dr Sauvage acknowledged that there was a risk of a provider failing and provision to mitigate the effects of this would need to be made within the contract. There were mechanisms within the NHS to assist in such circumstances.

There was also a requirement for a GP to be involved in monitoring the service and the need for clinical leadership was acknowledged.

Mr Lipetz reported that the proposals to link the 111 and Out-of-hours services were supported. However, he felt that the question of why there had not been public consultation had remained unanswered. There had also not been an opportunity to see the monitoring arrangements. In addition, the procurement

was taking place at a time when federations of GPs and national quality standards were under development. He did not think a case had been made for the contract to be procured across the five boroughs. There were also concerns about the management structure and whether the contract could be controlled in a satisfactory manner.

The Committee noted that there were processes to ensure that there were no conflicts of interest in the procurement process involving GPs. Committee Members were of the view that there was a strong case for bringing 111 and Out-of-hours services together. However, there were some differences between the needs of different boroughs which needed to be addressed. It was noted that the Pre-Qualification Questionnaire part of the process was due to take place in October and the timing of this would enable the national quality standards to be taken into account.

**RESOLVED:**

That a further report be submitted by the CCGs to the next meeting of the Committee on progress highlighting the following key areas of interest within the specification:

- How commissioners will undertake monitoring and, in particular, obtain relevant performance information;
- Key performance indicators; and
- Differences between individual boroughs.

**8. WORK PLAN AND DATES FOR FUTURE MEETINGS**

It was noted that facilities for web casting of meetings were only available in Haringey and Camden and that these were dependent on the appropriate accommodation and resources being available.

**RESOLVED:**

1. That the agenda items for the next meeting, which is to be held on 27 November at Barnet, be as follows:
  - Stroke Pathways;
  - Primary Care Update on the “Case for Change”;
  - NHS 111/OOH GP Services – Commissioning; and
  - JHOSC; Future strategic Role
2. The further meetings be scheduled for:
  - 29 January 2016 (Enfield); and
  - 11 March 2016 (Camden).
3. That the issues of maternity, the new models for Child and Adolescent Mental Health Services and mental health services, including how additional funding will be spent, be added to the work plan.

**Alison Kelly**  
Chair



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*Barnet Clinical Commissioning Group*

  
*Camden  
Clinical Commissioning Group*

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*Enfield  
Clinical Commissioning Group*

  
*Haringey  
Clinical Commissioning Group*

  
*Islington  
Clinical Commissioning Group*

# NCL Joint Health Overview and Scrutiny Committee

## Primary Care Update

November 2015

Agenda Item 7

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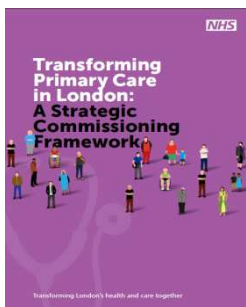
- **London Transforming Primary Care Programme** (slides 3-5)
- **NCL Transforming Primary Care Programme** (slides 6-14)
  - Vision and Strategy
  - Delivering the Strategic Commissioning Framework
- **Co-Commissioning, Premises and Infrastructure** (slides 15-21)
- **PMS Contract Reviews** (slides 22-26)
- **Appendix A: Strategic Commissioning Framework Specification** (slides 28-31)
- **Acronyms** (slides 32-33)



# London Transforming Primary Care Programme

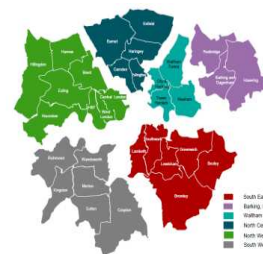
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# TPC – what have we done so far?



The **Strategic Commissioning Framework** was published in March 2015 and outlines a **vision of consistently high quality Primary care**.

We have had **engagement with over 1,500 stakeholders**, and all areas of London have agreed to this vision



It has been **supported across London**, and is being implemented with the support of local resources and a pan London Transformation team

It is expected that this vision will be **implemented over the next ~5 years**

We have developed pan London five year plans, and early indicators say we can expect 90% delivery of:

- Accessible care by **April 2018**
- Coordinated care by **April 2018**
- Proactive care by **April 2019**



Held four events, and have another two planned for 15/16:

- **3<sup>rd</sup> Jul** - Commissioner's workshop
- **15<sup>th</sup> Jul** - Transforming Primary Care "Into Action"
- **1<sup>st</sup> Oct** - Access Event
- **4<sup>th</sup> Nov** - Provider Development Launch
- **Jan** - Coordinated care
- **Mar** - Proactive care

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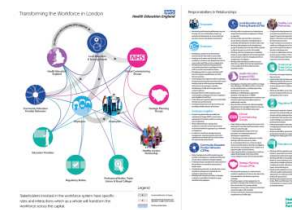
**PMCF has accelerated delivery in some areas:**

- ✓ The 700,000 patients in BHR have the opportunity to see a GP in the evenings between 6.30pm and 10pm via primary care hubs
- ✓ In SEL 305,000 patients have 8am-8pm, 7 days a week access to general practice via new hubs
- ✓ In NWL over 1.4m patients are benefiting from extended access through provider networks

**Co-designed a set of draft measures**, with local primary care teams and SPG clinical leads to support us to monitor and evaluate the success of the programme (*to be finalised in November*)



Established **the Innovation Group**, including creation of a network of change champions from multi-disciplines across London



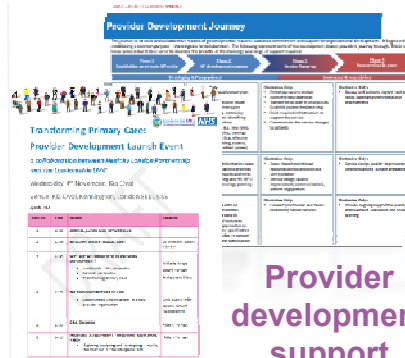
Published a **Transforming the Workforce in London infographic**, in partnership with Heath Education England, to illustrate the roles and responsibilities of the key stakeholders in the system

# TPC – what are we doing now?



NHS England Programme Reviews

- Developmental sessions with SPGs, HLP and NHSE to ensure that **the delivery plans are robust** and that there is sufficient clarity to achieve the estimated delivery dates. These will support our readiness to baseline the plans.



Provider development support

- Launched the **Provider Development support function** on 4<sup>th</sup> November, including the provider development tool. This support function will include 1:2:1 meetings with each at scale provider.

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## Co-commissioning support

- Supporting the local commissioners and NHS England London to move to, and effectively utilise, the new co-commissioning arrangements



Technology

- Supporting SPGs in business case development for at scale delivery of Patient Online deliverables
- Engaging with practice manager forums and local CCG GPIT providers to support Patient Online delivery.
- Distribution of Patient Online utilisation trends, capability delivery, and patient activation levels
- Exploring opportunities to utilise PCIF to accelerate improvements in technology



Estates

- CCGs are developing **strategic estates plans** by December 2015
- A list of **reserve schemes** have been identified to support greater utilisation of PCIF and there is discussion regarding the **most effective use of the PCIF funds in 15/16**



Workforce

- Continued **focus on key challenges** by the Workforce programme and the Primary Care Programme

- Developing an online discussion forum for the Innovation group to share ideas and best practice, as well as discuss challenges.



Innovation Group

- Sharing examples of best practice delivery across London and providing examples of “what good looks like” for accessible, coordinated and proactive care.



Sharing best practice



- Working with Local Authorities, LMC, LETBs and others through a Strategic Oversight Group to ensure good integration and shared approaches

# NCL Vision & Strategy

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# NCL Vision & Strategy

Our vision for NCL is an integrated care network of organisations focused on outcomes and shaped by patients.

## Case for Change

- Health of NCL’s population continues to improve, but inequalities still persist;
- Our health services have many strengths, but quality remains unacceptably variable;
- The ‘do nothing’ scenario is unsustainable and will deliver a financial gap of £408m in 2020/21 (post QIPP and CIP).

This includes:

- Patients at the centre of a high quality clinically led, integrated care system that is effectively delivered to ensure a financially sustainable health economy.
- Clinically-led commissioning defined and measured by outcomes not input/output process
- Strong leadership, responsibility and accountability at all levels within our member practices and governing bodies, across the local health economy and across all patients.

**We have developed a collaborative strategy to deliver our vision.**

To address the challenging clinical demand landscape and remaining financial gap, NCL commissioners, providers and Local Authorities must work together and at a bigger scale. Four key programmes have been identified for working together:

1. Acute services redesign: starting with urgent and emergency care
2. Mental health: starting with on transforming inpatient care
- 3. Pathways: starting with primary care (£6m committed in 15/16)**
4. System wide enablers: starting with estates

NCL commissioners have demonstrated strong commitment to work together, already forming a Collaboration Board to work jointly on programmes of work (covering £250M in spend).

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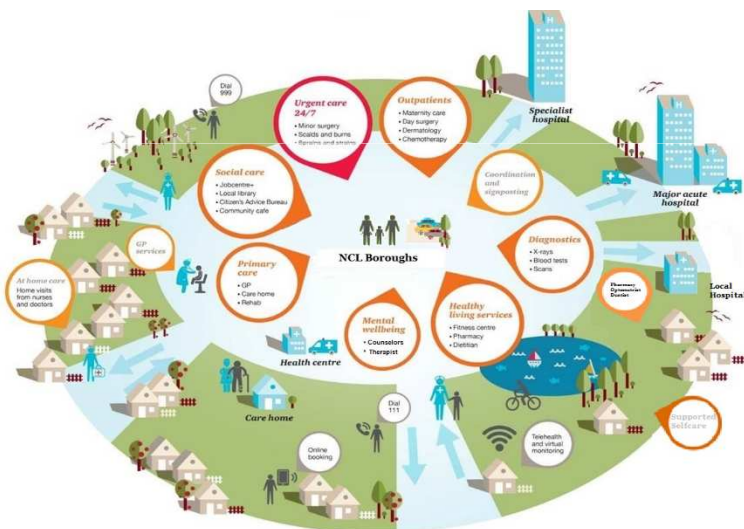
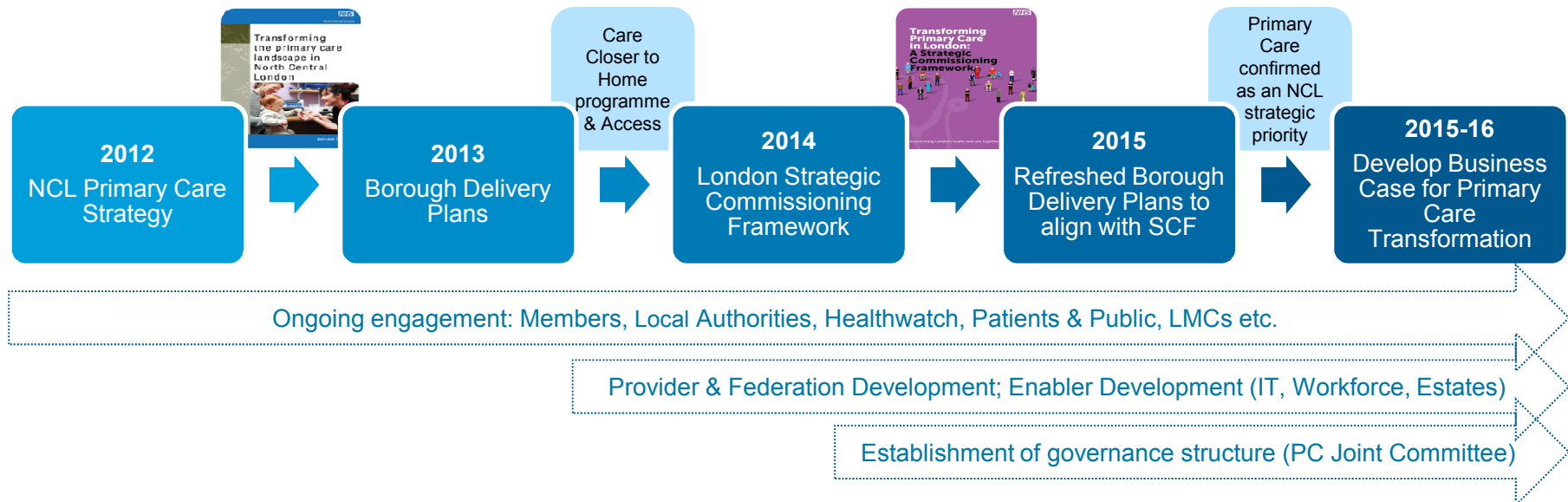


Illustration of the NCL integrated care network of organisations focused on outcomes and shaped by patients

# NCL Primary Care Strategy Development

NCL CCGs have a strong history of collaboration on Primary Care



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**2012:** NCL Primary Care Strategy adopted to improving quality and reduce variation. 3 year investment funded by pooled NCL monies.

**2013:** Borough Delivery Plans adopted by CCGs as they take over from PCTs.

**2014:** NCL CCGs sign up to SCF and agree to develop Joint Committee with NHS England to start aligning the commissioning system.

**2015:** Draft SCF implementation plans are benchmarked against London. Deep dive challenge sessions carried out with each CCG.

**2015 - 16:** Business case development for NCL Primary Care Transformation using GP baseline survey data; financial modelling and primary care evidence base. This will tie in with the national planning process.



# NCL Value Based Commissioning

NCL CCGs have been modelling Value Based Commissioning (VBC).

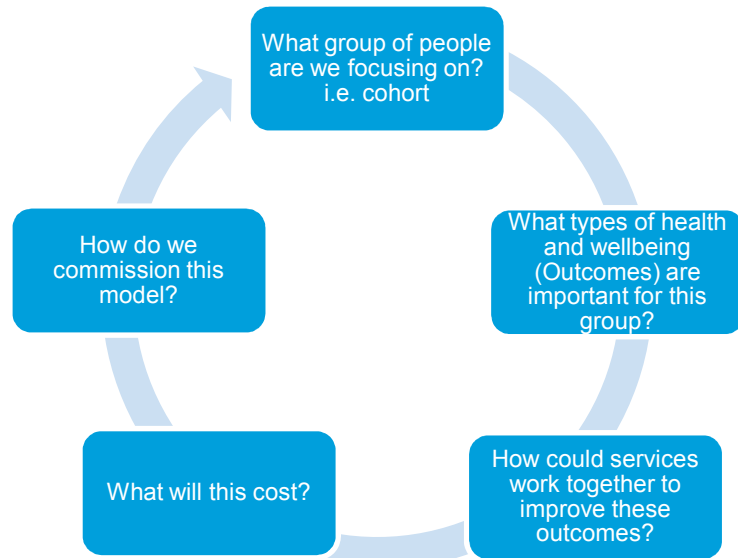
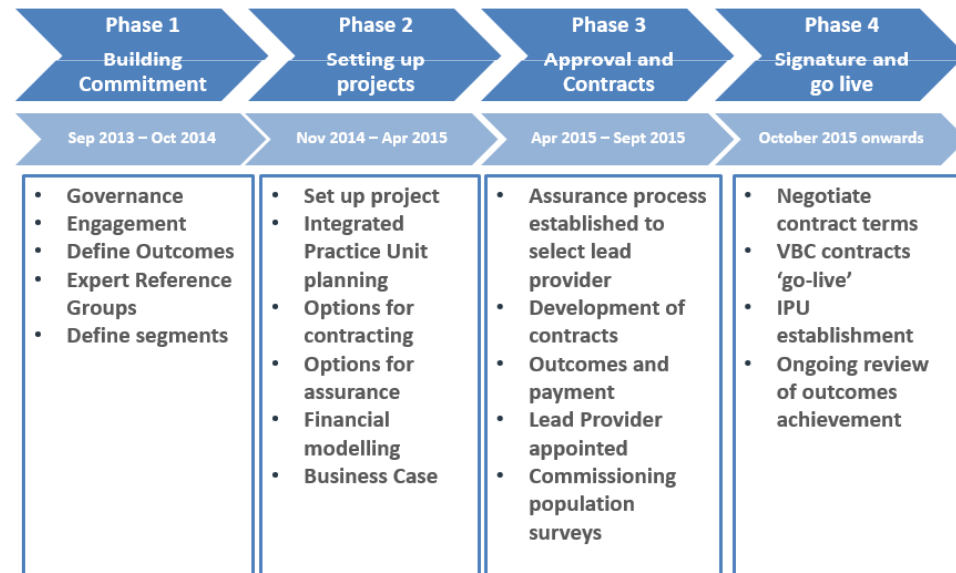
1

Agreeing between patients, providers and commissioners the health outcomes that are priorities for a particular patient group.

2

Aligning provider incentives to base a proportion of payment on collective achievement of priority outcomes and thus driving increased integration between providers.

## Overview of our approach (Diabetes)



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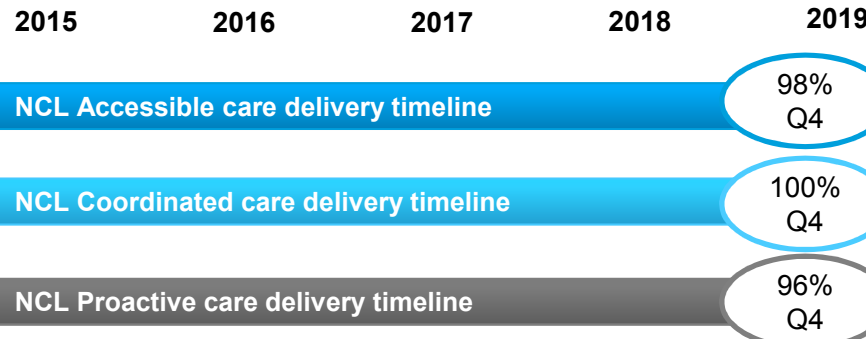
# Delivering the Strategic Commissioning Framework in NCL

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# NCL Plan for delivering the London Strategic Commissioning Framework

NCL CCGs have been working to develop borough level implementation plans for delivering the London Strategic Commissioning Framework within the next five years.



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## Highlights of 15/16 delivery

- NCL GP Baseline Survey (Oct/Nov)
- CCG Estates Strategies (Dec)
- Barnet – CCG developing an access hub to increase pre-bookable appointments (8-8 and weekends).
- Camden – CCG & Federation developing business case for 8-8 access, 7 days a week
- Enfield – Two Primary Care Urgent Access Hub pilots (Oct – Jan)
- Haringey – Extended Hours Saturday clinics pilot.
- Islington - IHUB gone live offering 8-8 appointments 7 days a week (Oct)

## Highlights of 16/17 delivery

- Online medical records and online booking of appointments available across all of NCL.
- Barnet – development of local health & wellbeing champions.
- Camden – all patients able to access appointments 8-8, 7 days per week.
- Enfield – all patients able to book a same day appointment after phone triage.
- Haringey – 80% of practices will have a coordinated care register.
- Islington – all practices will have enhanced call and recall system in place for vulnerable registered patients.

## Highlights of 17/18 delivery

- All NCL practices able to offer flexible appointment lengths.
- Barnet – 95% of patients will be able to access extended hours services at a convenient time.
- Camden – All patients will be able to access all parts of the SCF specification.
- Enfield – Health champions, care coordinators in place.
- Haringey – 100% of practices will be actively engaged in the design of local service delivery.
- Islington – Local asset map developed with key partners.

## Highlights of 18/19 delivery

- Two out of three NCL CCGS will be offering full SCF specification to all patients.
- Barnet – 90% of patients will be able to book a same day appointment following phone triage.
- Camden – All patients will be able to access all parts of the SCF specification.
- Enfield – 80% achievement of local asset map developed with key partners.
- Haringey – 100% of patients able to book a more convenient appointment (incl. 4 weeks in advance).
- Islington - All patients will be able to access all parts of the SCF specification.

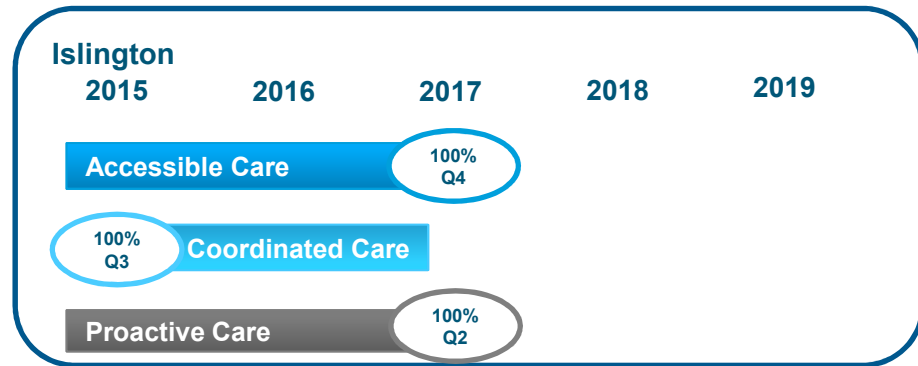
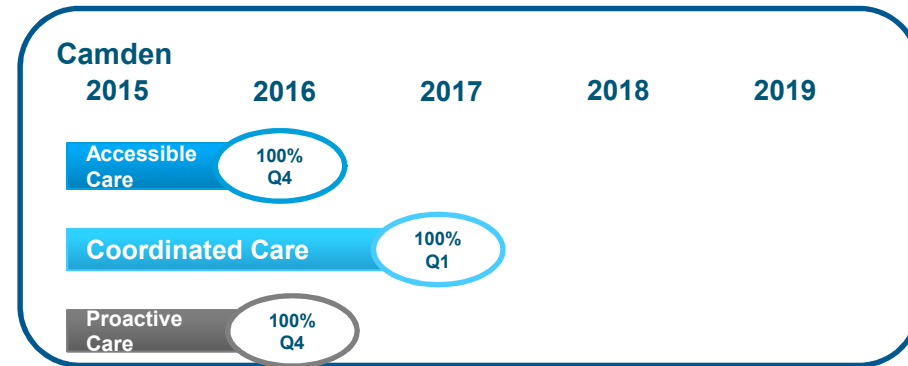
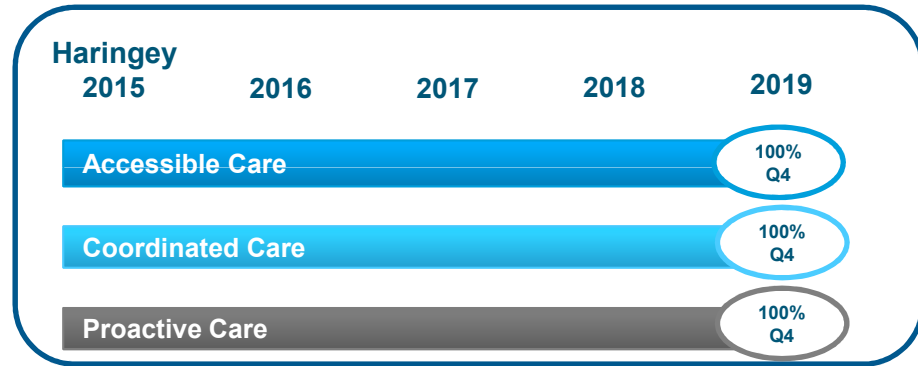
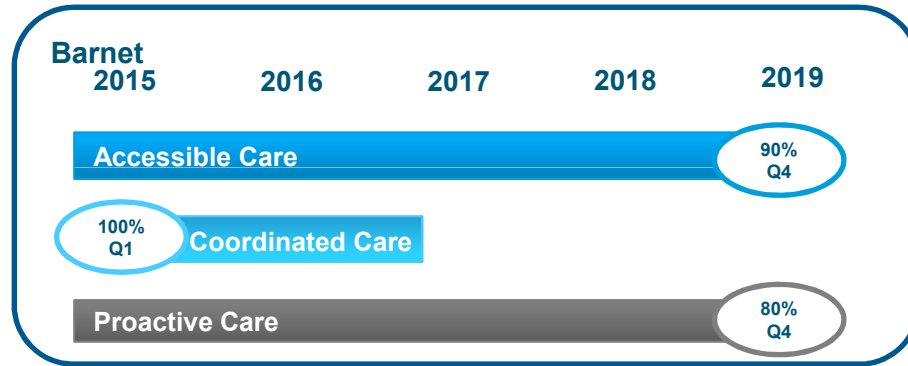
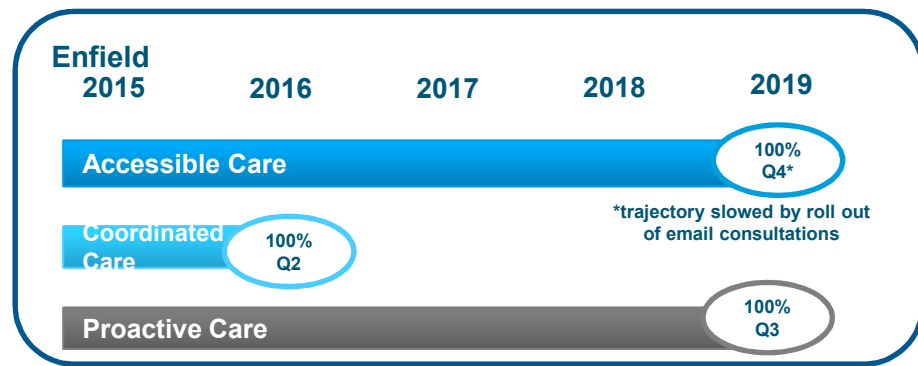
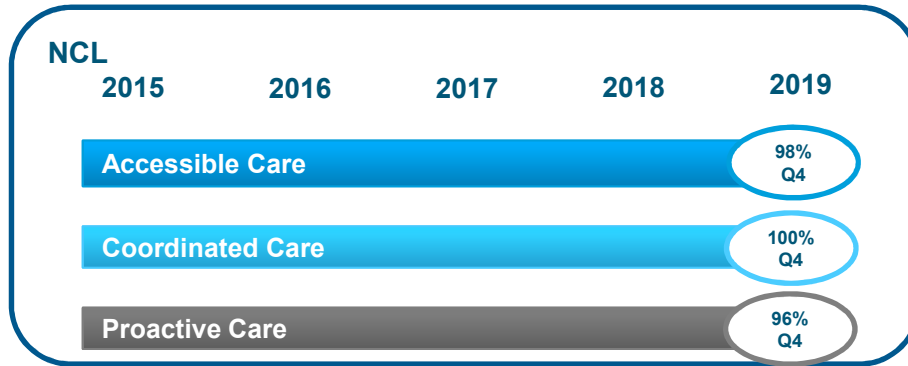
## Highlights of 19/20 delivery

- Barnet – All patients will be able to access 90% of the SCF specification.
- Camden – All patients will be able to access all parts of the SCF specification.
- Enfield – All patients will be able to access all parts of the SCF specification.
- Haringey – All patients will be able to access all parts of the SCF specification.
- Islington – All patients will be able to access all parts of the SCF specification.

# NCL Plan for delivering the London Strategic Commissioning Framework

Individual CCG level implementation plans have been developed.

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# NCL Enablers for delivering the Strategic Commissioning Framework

There are a number of enabler work-streams which are crucial in supporting the implementation of the Strategic Commissioning Framework in NCL.

Enablers	Progress to date
<b>Provider Development</b>	<ul style="list-style-type: none"> <li>Working with our GP Federations will enable us to commission for population coverage and support the delivery of our primary care strategy.</li> <li>Our immediate development priorities are to work with our at scale providers to ensure robust governance and management structures are in place.</li> </ul>
<b>Workforce</b>	<ul style="list-style-type: none"> <li>NCL needs the right workforce numbers in the right place with the right skills to build integrated teams that can support new models of care.</li> <li>We are working to understand the needs of new organisational models and establish an NCL workforce development plan including entry level, core training, postgraduate training.</li> </ul>
<b>Premises</b>	<ul style="list-style-type: none"> <li>Our vision is for a high quality and financially sustainable estate that supports local service transformation within health and social care.</li> <li>NCL CCGs will have estates strategies by end of 2015 to support better utilisation and planning.</li> <li>Our long term aim is to develop a borough level single assets database encompassing health, social care, voluntary organisations and potentially private providers.</li> </ul>
<b>IT</b>	<ul style="list-style-type: none"> <li>NCL requires IT systems that are fit for purpose which can meet the demands of the future by enabling support self management of care by patients.</li> <li>All CCGs have been working for some time towards effective interoperability and information sharing. CCGs that are further ahead are sharing learning with other areas.</li> </ul>

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# Our Challenges for SCF Delivery in NCL

There are a number of challenges around delivering the Strategic Commissioning Framework.

## 1. Developing a financial case

Developing a robust financial model for delivering accessible care, coordinated care and proactive care and identifying where savings can be realised across the wider system i.e. as more care is moved into primary care.

## 2. Provider readiness

Readiness of provider organisations to take up population or other at scale contracts and the workload capacity of clinicians to take on leadership roles

## 3. Enablers

**Premises:** providing quality short term solutions alongside sustainable transformation.

**Workforce:** recruiting and retaining an appropriately skilled workforce

**IT:** Developing a sustainable interoperable infrastructure of the future

**Co-commissioning:** balancing joint working and greater alignment with individual CCG decision making.

**Value based commissioning:** requires a longer term investment before significant results are visible.

## 4. Engagement

Patient 'activation' and building knowledge, skills and confidence to self-manage care

Level of engagement from partner organisations e.g. local authority, public health, voluntary sector

Appetite of GPs and primary care teams for transformation

Practices engaging with new ways of working and new technologies

# NCL Co-Commissioning, Premises & Infrastructure

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# Co-Commissioning

Co-Commissioning is intended to give local clinical commissioners greater involvement in how primary care medical services are commissioned.

- NHS England and NCL CCG's entered into joint commissioning arrangements for primary medical services from 1 October 2015.
- The first Committee Meeting took place on 5 November at Hendon Town Hall.
- To support the arrangement NHSE has agreed a Memorandum of Understanding with the CCG's supported by a Standard Operating Model for London. This is subject to on-going iterations and updates.

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## Joint Commissioning Arrangements

- The role of the Joint Committee is to carry out the functions relating to the commissioning of primary medical services. This includes:
  - Oversight of GMS, PMS and APMS contracts (including the design of PMS and APMS contracts, sharing contract monitoring information);
  - Development of newly designed enhanced services ("Local Enhanced Services" and "Directed Enhanced Services");
  - Design of local incentive schemes as an alternative to the Quality Outcomes Framework (QOF);
  - Informing decision making on whether to establish new GP practices in an area;
  - Informing decision making on approving of practice mergers, retirements, resignations etc;
  - Ratifying of decisions made by the NHS England Central Contracting Team with regards to 'discretionary' payment (e.g., returner/retainer schemes).

# Premises and Infrastructure

January 2015

March 2015

2016/17

- The Primary Care Transformation (formerly Infrastructure) Fund was launched.
- £1bn, four-year funding programme to support GP practices to make improvements to services for local patients including more modern, expanded premises and use of new technology.
- NHS England invited bids for funding in 2015/16.

- The first tranche of investment across the country was announced covering over 1,000 GP practices being supported for investment in principle in 2015/16.
- Ongoing due diligence to ensure technical, financial and governance criteria are satisfied.
- The London Region has also developed a local Improvement Grants Scheme aimed at supporting developments that fall outside the national criteria but which support local Strategic Estates Plans.
- NHS England has asked all CCG's to develop a Strategic Estates Plan which includes primary care services.

- From 2016/17, it is proposed that a more strategic approach is taken and that CCGs put proposals together for how PCTF should be invested in the future, in line with their local estates plans.
- CCGs have been invited to make recommendations to NHS England to support funding of developments by the end of February 2016, in line with the following criteria:
  - increased capacity for clinical services out of hospital and/or training capacity;
  - commitment to a wider range of services as set out in your commissioning intentions to reduce unplanned admissions to hospital;
  - engagement with providers and commissioners across health, social care and other public services to secure agreed plans.

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## Premises and Infrastructure

	PCIF London Approval status			
	In progress	Withdrawn or rejected	Deferred (no longer in 2015/16)	Formally approved
Schemes with a value under £100k	60 (£2,077,832)	12 (£414,660)	1 (£82,190)	11 (£199,693)
Schemes with a value of between £100k - £1m	85 (£17,198,212)	13 (£3,031,192)	11 (£3,218,721)	10 (£1,320,779)
Schemes with a value over £1m	4 (£4,288,619)	0 (£0)	0 (£0)	0 (£0)
<b>Total</b>	<b>149</b> <b>(£23,564,663)</b>	<b>25</b> <b>(£3,445,852)</b>	<b>12</b> <b>(£3,300,911)</b>	<b>21</b> <b>(£1,520,472)</b>

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### North Central London Schemes

	Phase 1	Phase 2
Barnet	20	8
Camden	11	5
Enfield	18	5
Haringey	20	7
Islington	8	2



# PCIF Delivering for Patients in NCL

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## **Bowes Medical Practice, Enfield**

Scheme cost £38,058 (PCIF Grant £30,067)

Conversion of meeting room to C/E room; conversion of administrator room to C/E room and change of use of Practice Managers room to community services room.

Project will facilitate better access for all patients with additional appointments being made available within core hours.

## **Holborn Medical Centre, Camden**

Scheme cost £98,563 (PCIF Grant £77,866)

Conversion of basement to provide additional 2 x clinical rooms.

Project will improve access by enabling more ground floor appointments for frail elderly patients. Additionally the new clinical space will support the proposed additional nursing staff and the delivery of health promotion, preventative medicine and chronic disease optimisation.

## Local Premises Update (1 of 2)

CCG	Issue	Progress	Next Steps
Barnet	Regeneration and development of housing in Colindale Area	NHS England working with London Borough of Barnet, Barnet CCG and other stakeholders has developed a Strategic Options Appraisal for the area that identifies a preferred solution to bring in additional (phased) capacity to meet the needs of the new population.	<ul style="list-style-type: none"> <li>• Consultation on the Plans to take place in Dec &amp; Jan</li> <li>• Development of Business Cases</li> </ul>
Camden	Regeneration and development of housing in Kings Cross	NHS England working with London Borough of Camden, Camden CCG and other stakeholders developed an Options Appraisal for the area that identifies a preferred solution to bring in additional capacity to meet the needs of the new population in Kings Cross. This service will be provided by an existing practice who shall relocate into the development.	<ul style="list-style-type: none"> <li>• Temporary relocation of Kings Cross Road Practice to SPH pending move to new Kings Cross development.</li> </ul>
	Relocation of Gower Place, Gower Street and Museum Practices	New Premises found for Gower Place and relocation being overseen by PM. Gower Street and Museum continue to look for new premises.	
Enfield	Proposals put forward by developer/ provider for surgery in Pymmes Park. These were supported by local MPs	NHS England working with the CCG, Healthwatch and the London Borough of Enfield undertook a needs assessment in the area to determine the need for additional capacity or services. This concluded that the new development was not needed given the proximity to existing void space at Evergeen CHP and Forest Green CHP.	<ul style="list-style-type: none"> <li>• Enfield CCG to develop Strategic Estates Plan to consider the future needs of patients in the area following developments and taking account of retirements.</li> </ul>

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## Local Premises Update (2 of 2)

CCG	Issue	Progress	Next Steps
Haringey	Healthwatch Report and stakeholder concern about capacity as a result of regeneration and developments, particularly in the Tottenham area	<p>NHSE &amp; Haringey CCG commissioned NLEP to develop an integrated Primary Health Care Strategic Premises Plan in response to the regeneration and development schemes. This work was overseen by a Stakeholder Group</p> <p>The Plan has been completed and has been endorsed by NHSE and the CCG. One of the key recommendations was to commission temporary services (a Pilot) in Tottenham Hale pending the development of a long term solution.</p>	<ul style="list-style-type: none"> <li>• Temporary Pilot provider has been appointed and will mobilise in January</li> <li>• Temporary premises to be secured for 2-3 years</li> <li>• Consultation on wider strategy.</li> </ul>
Islington	New Housing developed in the Bunhill area. S106 premises were offered by the developer.	<p>NHS England working with the CCG and the London Borough of Islington undertook a needs assessment of the area and concluded the premises on offer were too small. This was feed back to the Mayor's Office and we secured funding instead ~£1m. New Premises were identified at a nearby Leisure Centre development.</p> <p>NHSE and the CCG undertook appointment process to identify a local GP practice to relocate into these premises with a view to increase capacity.</p>	<ul style="list-style-type: none"> <li>• Development of Business Cases</li> <li>• Local Consultation</li> </ul>

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# PMS Contract Reviews

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## What are we trying to achieve?

In February 2014 Area Teams received National guidance setting out a **requirement to review all PMS contracts by March 2016**. The purpose of the review is to secure best value from future investment of the 'premium' element of PMS funding.

As a result of these reviews, any additional investment in general practice services that go beyond core national requirements (whether this is deployed through PMS or through other routes) should:

- ✓ reflect joint NHS England /CCG strategic plans for primary care;
- ✓ secure services or outcomes that go beyond what is expected of core general practice or improve primary care premises;
- ✓ help reduce health inequalities;
- ✓ give equality of opportunity to all GP practices, PMS, General Medical Services (GMS) and Alternative Providers Medical Services (AMPS) (provided they are able to satisfy the locally determined requirements);
- ✓ support fairer distribution of funding at a locality level.

In September 2014, further guidance was issued clarifying that CCGs must be involved in commissioning decisions related to PMS funding

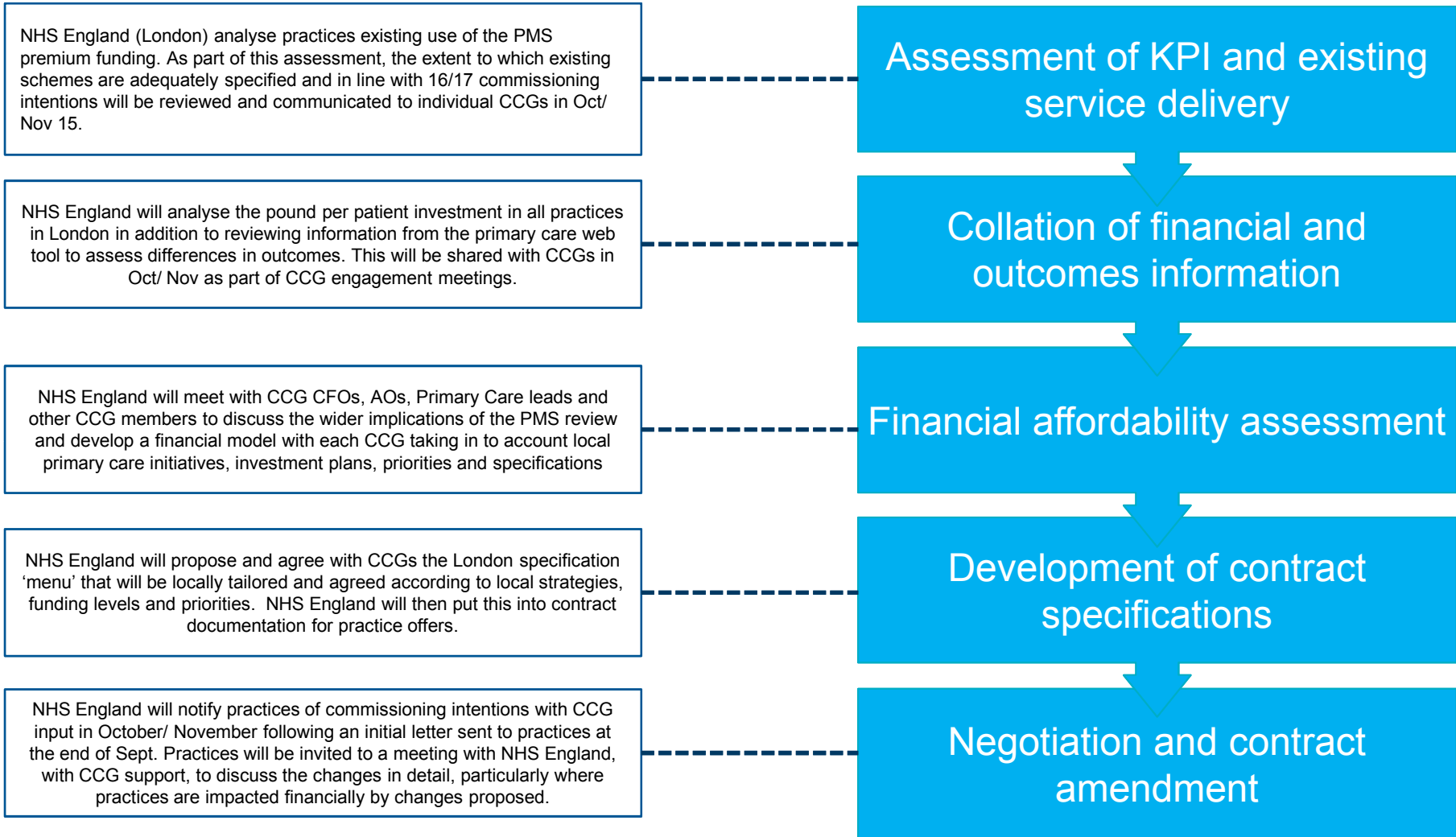
**All savings gained from this exercise must be reinvested into General Practice**

# Key principles of the PMS review

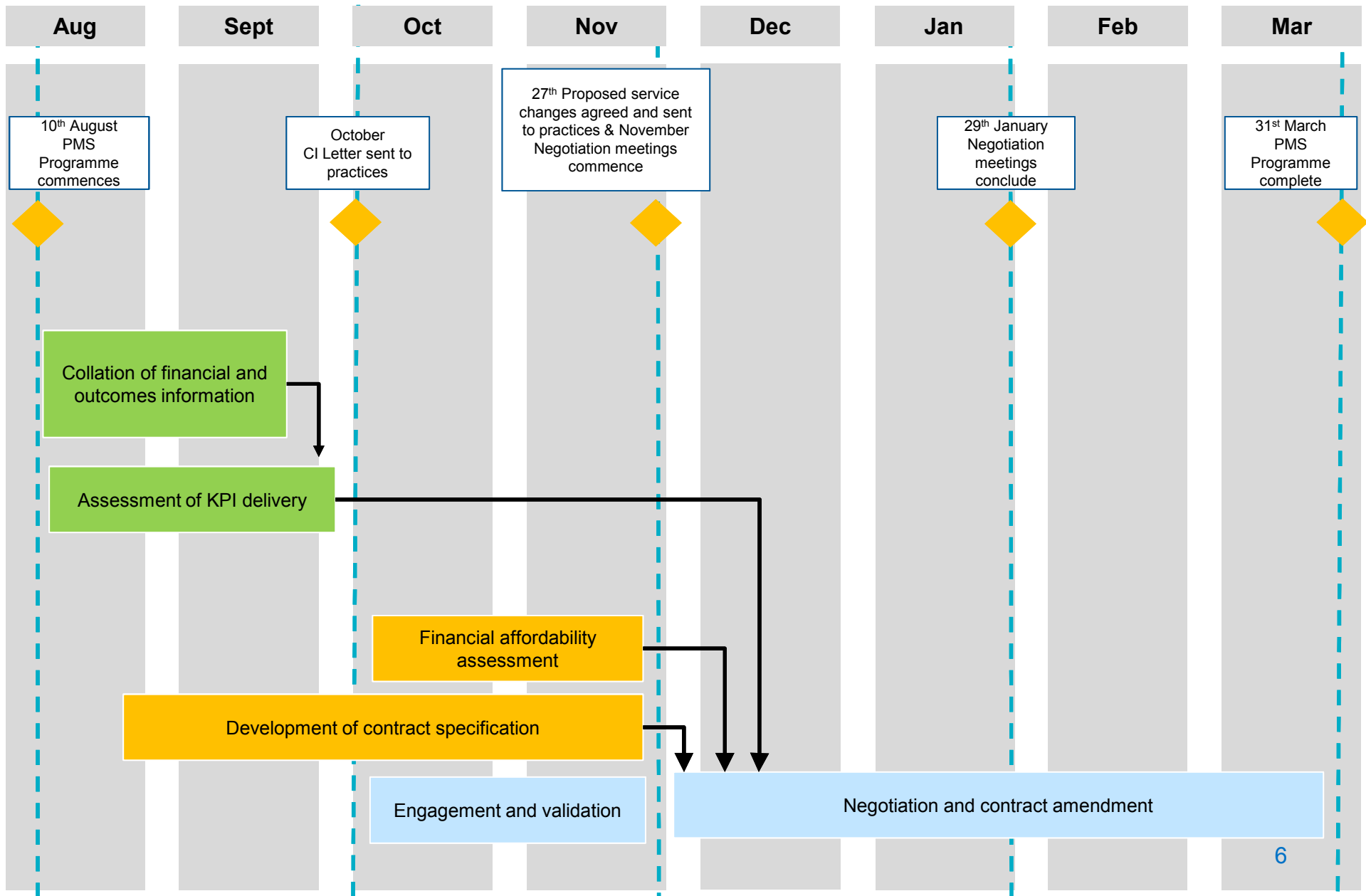
The key principles underpinning the review process are:

- Decisions on future use of PMS funding are agreed jointly with CCGs
- To ensure that patients have access to the same range of services regardless of what type of contract the practice they are registered with holds.
- There should be equality of opportunity to all GMS, PMS & APMS practices to provide the same range of services
- Proposals for reinvestment should take account overall net impact of any funding changes

# Programme phasing



# PMS Programme timeline 2015/16





# Appendix A – Strategic Commissioning Framework Specification

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# Transforming Primary Care Strategic Commissioning Framework

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# Accessible care specification

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Elements of the specification	
<b>A1 Patient choice</b>	Patients will be given a choice of access options and should be able to decide on the consultation most appropriate to their needs.
<b>A2 Contacting the practice</b>	Patients will be required to only make one call, click or contact in order to make an appointment. Primary care teams will maximise the use of technology and actively promote online services to patients including appointment booking, prescription ordering, viewing medical records and email consultations.
<b>A3 Routine opening hours</b>	Patients will be able to access pre-bookable routine appointments with a primary health care professional (see 'workforce implications' for the proposed primary care team) at all practices 8am – 6.30pm Monday to Friday and 8am to 12 noon on Saturdays. An alternative equivalent patient offer may be provided where there is a clear, evidenced local need.
<b>A4 Extended opening hours</b>	Patients will be able to access a GP or other primary care health professional seven days per week, 12 hours per day (8am to 8pm or an alternative equivalent offer based on local need) in their local area, for pre-bookable and unscheduled care appointments
<b>A5 Same day access</b>	Patients who want to be seen the same day will be able to have a consultation with a GP or appropriately skilled nurse on the same day within routine surgery hours at the practice at which they are registered (see Specification A3: Routine opening hours).
<b>A6 Urgent and emergency care</b>	Patients with urgent or emergency needs will need to be clinically assessed rapidly. Practices should have systems in place and skilled staff to ensure these patients are effectively identified and responded to appropriately.
<b>A7 Continuity of care</b>	All patients will be registered with a named GP who is responsible for providing an ongoing relationship for care coordination and care continuity. Practices will provide flexible appointment lengths as appropriate

# Coordinated care specification

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Elements of the specification	
<b>C1 Case finding and review</b>	Practices will identify patients who would benefit from coordinated care and continuity with a named clinician, and will proactively review those that are identified on a regular basis.
<b>C2 Named professional</b>	Patients identified as needing coordinated care will have a named professional who oversees their care and ensures continuity.
<b>C3 Care planning</b>	Each individual identified for coordinated care will be invited to participate in a holistic care planning process in order to develop a single care plan that can be shared with teams and professionals involved in their care.
<b>C4 Patients supported to manage their health and wellbeing</b>	Primary care teams will create an environment in which patients have the tools, motivation and confidence to take responsibility for their health and wellbeing.
<b>C5 Multidisciplinary working</b>	Patients identified for coordinated care will receive regular multidisciplinary reviews by a team involving health and care professionals with the necessary skills to address their needs. The frequency and range of disciplines involved will vary according to the complexity and stability of the patient and as agreed with the patient/carer.

# The proactive specifications

Elements of the specification	
<b>P1 Co-design</b>	Primary care teams will work with communities, patients, their families, charities and voluntary sector organisations to co-design approaches to improve the health and wellbeing of the local population
<b>P2 Developing assets and resources for improving health and wellbeing</b>	Primary care teams will work with others to develop and map the local social capital and resources that could empower people to remain healthy, feel connected to others and to support in their local community
<b>P3 Personal conversations focused on an individual's health goals</b>	Where appropriate, patients will be asked about their wellbeing, capacity for improving their own health and their health improvement goals
<b>P4 Health and wellbeing liaison and information</b>	Primary care teams will enable and assist people to access information, advice and connections that will allow them to achieve better health and wellbeing. This health and wellbeing liaison function will extend into schools, workplaces and other community settings
<b>P5 Patients not currently accessing primary care services</b>	Primary care teams will design ways to reach people who do not routinely access services and who may be at higher risk of ill health, including both: <ul style="list-style-type: none"> <li>i) People on the registered list (but not attending the practice)</li> <li>ii) The unregistered population</li> </ul>

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# Acronyms

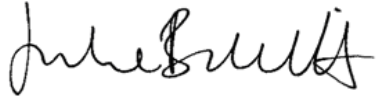
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# Acronyms

APMS	Alternative Personal Medical Services
BHR	Barking, Havering & Redbridge
CCG	Clinical Commissioning Group
CHP	Community Health Partnership
CIP	Cost Improvement Programme
GMS	General Medical Service
GPIT	General Practice Internet Technology
HEE	Health Education England
HLP	Healthy London Partnership
iHUB	GP Access Hub, Islington
LETB	London Education & Training Board
LMC	Local Medical Council
NCL	North Central London
NHSE	NHS England
NWL	North West London
PCIF	Primary Care Infrastructure Fund
PCT	Primary Care Trust
PMCF	Prime Minister's Challenge Fund
PMS	Primary Medical Service
QIPP	Quality Innovation Productivity Prevention
QOF	Quality and Outcomes Framework
SCF	Strategic Commissioning Framework
SEL	South East London
SPG	Strategic Partnership Group
SPH	St Pancras Hospital
TPC	Transforming Primary Care
VBC	Value Based Commissioning

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<b>LONDON BOROUGH OF CAMDEN</b>	<b>WARDS: ALL</b>
<b>REPORT TITLE:</b> Reviewing the role of the North-Central London (NCL) Joint Health Overview and Scrutiny Committee (JHOSC) and its relationship with the 5 NCL borough Health and Overview Scrutiny Committees (HOSCs)	
<b>REPORT OF:</b> The Director of Public Health	
<b>FOR SUBMISSION TO:</b> Health and Adult Social Care Scrutiny Committee	<b>DATE: 11<sup>th</sup> November 2015</b>
<p><b>SUMMARY OF REPORT</b></p> <p>This report proposes that the North Central London (NCL) Joint Health and Overview Scrutiny Committee (JHOSC) and the five London Borough Health and Overview Scrutiny Committees (HOSCs) across NCL (Barnet, Camden, Enfield, Haringey and Islington) work together more collaboratively. The report proposes an approach to determining which items should be scrutinised at the borough and NCL levels and indicates future items of potential interest to the JHOSC.</p> <p><b>LOCAL GOVERNMENT ACT 1972 - ACCESS TO INFORMATION:</b> No documents that require listing were used in the preparation of this report</p> <p><b>CONTACT OFFICER:</b> Harley Collins Senior Health Policy &amp; Scrutiny Officer <a href="mailto:Harley.collins@islington.gov.uk">Harley.collins@islington.gov.uk</a> 0207 527 1854 8<sup>th</sup> Floor, 5 Pancras Square, London, N1C</p>	
<p><b>RECOMMENDATIONS:</b></p> <p>The Health and Adult Social Care Scrutiny Committee are asked to:</p> <ul style="list-style-type: none"> <li>a) note and comment on the proposed role and focus of the NCL JHOSC and its relationship with the five borough scrutiny committees</li> <li>b) agree the proposed approach for determining future JHOSC agendas</li> </ul>	
<p><b>SIGNED: Julie Billett, Director of Public Health</b></p>  <p><b>DATE: 29/10/15</b></p>	

## **1.0 Purpose of the report**

To outline a specific role and focus for the North Central London (NCL) Joint Health and Overview Scrutiny Committee (JHOSC) and its relationship with the five London Borough Health and Overview Scrutiny Committees (HOSCs) across NCL (Barnet, Camden, Enfield, Haringey and Islington).

## **2.0 Intended impact of the report**

The intention of the proposal set out here is to make more efficient use of the collective scrutiny resource across NCL and increase strategic coordination between the five NCL borough HOSCs and the JHOSC.

## **3.0 Contribution by community partners to the report**

N/A

## **4.0 Contribution by professional partners to the report**

N/A

## **5.0 Background**

In January 2010, Chairs of health scrutiny committees in the five North-Central London (NCL) Boroughs of Barnet, Camden, Enfield, Islington and Haringey established a Joint Health Overview and Scrutiny Committee (JHOSC) to engage with the NHS on the NCL Service and Organisation Review. The Review was established by the NHS to consider options for reconfiguring acute care across the NCL sub-region. The proposals arising from this would have had wide ranging implications for health services across the sub region and undoubtedly constituted a “substantial variation”, thus requiring formal consultation and the establishment of a JHOSC.<sup>1</sup>

Following the 2010 general election, the Review was suspended in light of a change of government policy. Meanwhile, NHS NCL was established formally as a sub-regional commissioning body across NCL. Many key strategic commissioning decisions began to be taken at the NCL level rather than by individual Primary Care Trusts (PCTs). In addition, NHS NCL became the transitional body for the move to GP led commissioning which has ultimately led to the establishment of clinical commissioning groups (CCGs).

On 28 November 2012, the JHOSC held a seminar giving Scrutiny Committee Members an overview of the new arrangements for the NHS that would be implemented fully from 1<sup>st</sup> April 2013 following the passage of the Health and

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<sup>1</sup> Paragraph 30(5) of the Local Authority (Public Health, Health and Wellbeing Boards and Health Scrutiny) Regulations 2013 states that where someone consults more than one local authority in relation to a “substantial development or variation” of the health service in the area of those authorities, then those local authorities must appoint a joint overview and scrutiny committee  
<http://www.legislation.gov.uk/uksi/2013/218/regulation/30/made>

Social Care Act 2012. This included the abolition of PCTs (and PCT clusters) with their formal role being taken over by, amongst others, Clinical Commissioning Groups (CCGs). JHOSC Members discussed whether there would still be a useful role for the JHOSC to undertake after 1<sup>st</sup> April and were of the view that the commissioning of NHS services on a cross-borough basis was likely to continue and possibly increase and that there was also still the potential for large scale reconfigurations to be proposed by the NHS. It was felt important that overview and scrutiny was proactive in its approach so that it was able to influence issues at an early stage rather than merely react to proposals once they had been developed.

The consensus therefore was that the JHOSC should continue to meet but on a less regular basis (initially four times per municipal year) and that that decision would be reviewed in one years' time. It was agreed that the JHOSC would have a standing role in engaging with relevant NHS bodies on strategic, sector-wide issues across North Central London (NCL). In addition, it would also consider any proposals involving significant reconfiguration of services across the sector. Finally, it would also have a role, where appropriate, in responding to any proposals for changes to specialised services that would impact on relatively small numbers of patients at individual borough level and where commissioning was undertaken on a cross-borough basis.

## 6.0 Other London JHOSCs

Other London boroughs have established JHOSCs for the purpose of scrutinising and responding to substantial changes to health service in those areas. Other currently extant London JHOSCs are:

- **The Inner North East London JHOSC** – comprises representatives from the London Boroughs of Hackney, Newham, Tower Hamlets and City of London Corporation. The Committee's remit is to consider London wide and local NHS service developments and changes that impact all the authorities mentioned above. The Committee meets as required and is established in accordance with section 245 of the NHS Act 2006 and Local Authority (Overview and Scrutiny Committees Health Scrutiny Functions) Regulations 2002.
- **The Outer North East London JHOSC** – comprises representatives from the London Boroughs of Barking and Dagenham, Havering, Redbridge and Waltham Forest.
- **The North West London JHOSC** – comprises representatives from the London Boroughs of Brent, Ealing, Hammersmith and Fulham, Harrow, Hounslow, Kensington and Chelsea, Richmond and Westminster. It meets with representatives of NHS North West London to discuss and consider matters concerning the NHS. Any substantial changes in the NHS across North West London are subject to consultation with this Committee.
- **The South West London JHOSC** – comprises representatives from the London Boroughs of Croydon, Merton, Richmond upon Thames, Sutton, Wandsworth and the Royal Borough of Kingston upon Thames. Its purpose is to undertake

scrutiny activity in response to a particular reconfiguration proposal or strategic issue affecting some, or all of the constituent Boroughs.

Additionally, an Inner and Outer South East London JHOSC (Bexley, Bromley, Greenwich, Lambeth, Lewisham, and Southwark) has formed for time-limited periods in the past to consider substantial variations of health services in those areas. Both JHOSCs have since disbanded.

## **7.0 Current operation**

Over the past 18 months the JHOSC has undertaken a valuable scrutiny role across North Central London. Specifically, it has: played an ongoing role in scrutinising the acquisition of Barnet and Chase Farm Hospitals by the Royal Free - an acquisition which will impact on patients across NCL; scrutinised and helped to publicise plans for the reconfiguration of specialist cancer and cardiovascular services across NCL and beyond, listening to and supporting the clinical case for change and offering valuable and constructive critical challenge to the plans; scrutinised proposals to commission an integrated NHS 111 and GP out of hours service across NCL, again offering critical challenge to the proposal; and scrutinised the Five Year Plan of the NCL CCG Strategic Planning Group and efforts being taken by NHS acute trusts, CCGs, Local authorities and others to collectively reduce A&E admissions across the NCL footprint.

There have also been examples where better coordination between the HOSCs and JHOSC would have made better use of the collective scrutiny resources available across NCL. For instance: most of the five borough scrutiny committees have separately scrutinised plans for the Barnet and Chase Farm acquisition by the Royal Free London and the 111/GP out of hours integrated procurement in 2015/16. It is for local borough scrutiny committees to determine their own agendas and in particular to focus on the local implication of any such change. However it may be possible to ensure these more local implications are adequately scrutinised at the JHOSC. Arguably, the JHOSC has also scrutinised issues more amenable to scrutiny at the borough level, such as: hospital food for in-patients at local hospitals, the Care Quality Commission inspection of North Middlesex University Hospital and winter A&E pressures at Barnet Hospital.

A more strategic and coordinated approach across NCL would have the dual benefits of making better use of officer and councillor time and better use of collective scrutiny resources across NCL. Separate scrutiny of the same issues by different boroughs and the JHOSC also reduces the collective resources available for scrutiny of other topics across NCL.

## **8.0 Proposal for new approach**

It is proposed that when selecting items for the JHOSC work programme, the committee focuses on those items *that relate to the coordination, collaboration and improvement of the 'health system' across North-Central London*. The following list provides examples of work happening at the North Central London level where scrutiny by the JHOSC could add significant value:

- London Devolution Proposals:** A broad model for reform of health and care in London has been agreed in principle by London boroughs, CCGs, the Mayor, Public Health England and NHS England. There is agreement that London's model of reform must address the whole of the health and care system, but that because of the complexity of health and care issues in the capital, that a uniform city-wide approach would not be successful. In order to address the whole system, the London devolution model proposes reform be undertaken on three geographical levels: local, sub-regional and regional. The principle of subsidiarity would underpin decisions and ensure they are made at the most appropriate level but there is recognition that issues such as hospital service transformation will require collaboration across borough boundaries on sub-regional footprints (albeit with strong linkages to locally led out-of-hospital transformation plans). The NCL JHOSC therefore has an important role to play in scrutinising the development of devolution and transformation plans, and the effectiveness of collaboration and planning at the sub-regional level associated with the London devolution proposals.
- Integrated commissioning of NHS 111 and Out of Hours GP services:** The five CCGs across NCL are proposing to commission an integrated NHS 111 and GP out of hours (OOH) service to start in April 2016. The proposal is based on the recommendations of the 2013/14 Camden and Islington Urgent and Emergency Care Review. The NCL JHOSC should continue to scrutinise these proposals as they develop to ensure commissioners' plans for public and patient engagement are appropriate and to ensure ongoing scrutiny of the integrated service after April 2016, to ensure it is delivering the outcomes and objectives intended by commissioners.
- Primary care co-commissioning:** As of 1<sup>st</sup> April 2015, CCGs across NCL have taken non greater responsibility for the commissioning of primary care through the establishment of joint co-commissioning arrangements with NHS England. Primary care co-commissioning responds to the need to develop out of hospital care highlighted by the Five Year Forward View. The benefits, if realised, include improved access to quality primary and out of hospital care available in the community, greater equity of access, more joined up services and improved health outcomes and patient experience. The JHOSC will have an important role in scrutinising arrangements as they develop across NCL, in how conflicts of interest are being managed and the impact on access to and quality of primary care.
- NCL collaborative working/commissioning:** The five NCL CCGs asked Carnall Farrar, strategic healthcare advisors, to work with their Strategic Planning Group (SPG) to develop a framework and delivery plan to improve health outcomes, reduce inequities and achieve financial sustainability. The JHOSC will have an important role in scrutinising plans for collaboration as they develop across NCL.
- Substantial variations:** Substantial variations and re-configurations of services at the NCL level will continue to be a key issue for the JHOSC. In the past 12 months, the JHOSC has played a key scrutiny role in proposals for reconfiguration of specialist cancer and cardiovascular services across NCL and beyond and in scrutinising the acquisition of Barnet and Chase Farm Hospitals by the Royal Free London.
- Whole system collaboration:** Currently there is no one body whose job it is to scrutinise how the whole 'system' (i.e. GPs, local authorities, CCGs, NHS

Providers and others) across North Central London work together to improve health outcomes, improve integration of services and patient experience and reduce demand on services. friends and family test scores, improve care pathways and reduce bureaucracy and costs

- **Better Care Fund:** Linked to the London devolution proposals, the JHOSC could potentially add value by scrutinising the impact of the Better Care Fund across the five NCL boroughs and the successes and challenges associated with these plans. Important to this would be an investigation of the most effective measures found so far to reduce delayed transfers of care and avoidable emergency admissions.
- **Clinical Pathways:** Commissioners and providers across NCL are engaged in a range of work focused on development of best practice clinical care pathways that extend across provider/organisational and geographical boundaries. The JHOSC has a potential role in scrutinising the impact and implications of this work and associated challenges.
- **Strategic Planning/Resilience Groups:** Increasingly, CCGs are working together to plan and collaborate on a sub-regional level particularly in relation to systems resilience. The North Central London Strategic Planning Group has already assumed primary care co-commissioning responsibilities and it is anticipated multi-borough groupings will increase in importance as part of London devolution proposals. The JHOSC therefore has an important role to play in looking at how well Strategic Planning Groups and systems are working and sharing best practice.

## 9. **Key issues, challenges and risks and their management - focusing on prevention, partnership working and reducing inequalities**

Separate scrutiny of the same issues reduces the collective resources available for scrutiny across NCL. This paper proposes a way to manage these risks.

## 10. **Intended impact on reducing inequalities and improving health, wellbeing and value for money**

The proposed approach will make scrutiny of the NHS and social care across NCL more joined-up thereby providing better value for money and making better use of the collective resources of borough scrutiny committees to focus on issues which contribute to improving health and wellbeing and reducing health inequalities.

## 11 **What success looks like, measuring success and targets**

Outcomes:

- better coordinated health and care scrutiny across NCL including collaborative work planning
- less duplication by NCL scrutiny committees
- A focus on issues of strategic importance by the JHOSC (i.e. which relate to integration or collaboration across NCL)

Measuring success:

- Informal evaluation by scrutiny officers on an annual basis of duplication across HOSC and JHOSC work programmes
- At least one collaborative work planning meeting involving the JHOSC Chairs each municipal year

#### **12.0 Next steps, next month, six months and a year**

This report will be submitted to each of the five NCL borough HOSCs and the JHOSC for discussion and agreement at the appropriate juncture. It is proposed that joint work planning sessions involving the scrutiny Chairs are put in place by officers supporting the 5 scrutiny committees and that the JHOSC and working arrangements will be reviewed annually.

#### **13.0 Comments of the Borough Solicitor**

The Borough Solicitor has been consulted on this report and has no comments to add to this report.

#### **14.0 Comments of the Director of Finance**

The Director of Finance has been consulted on this report and has no comments to add at this time

**REPORT ENDS**

## Appendix A – NCL JHOSC Terms of Reference

1. To engage with relevant NHS bodies on strategic sector wide issues in respect of the commissioning and provision of NHS health services across the area of Barnet, Camden, Enfield, Haringey and Islington; and
2. To scrutinise and respond to stakeholder engagement, the consultation process and final decision in respect of any sector wide proposals for reconfiguration of health services in the light of what is in the best interests of the delivery of a spectrum of health services across the area of, taking account of:
  - The adequacy of the consultation being carried out by the health bodies including the extent to which patients and the public have been consulted and their views have been taken into account
  - The impact on the residents of those areas of the reconfiguration proposals, as set out in the consultation document
  - To assess whether the proposals will deliver sustainable service improvement
  - To assess whether the proposed changes address existing health care inequalities and not lead to other inequalities
  - The impact on patients and carers of the different options, and if appropriate, which option should be taken forward
  - How the patient and carer experience and outcomes and their health and well-being can be maximised whichever option is selected
  - Whether to use the joint powers of the local authorities to refer either the consultation or final decision in respect of the North Central London Service and Organisation Review to the Secretary of State for Health.
3. To respond, where appropriate, to any proposals for change to specialised NHS services that are commissioned on a cross borough basis and where there are comparatively small numbers of patients in each borough.
4. The joint committee will work independently of both the Executive and health scrutiny committees of its parent authorities, although evidence collected by individual health scrutiny committees may be submitted as evidence to the joint committee and considered at its discretion.
5. To maintain impartiality, during the period of its operation Members of the Joint Committee will refrain from association with any campaigns either in favour or against any reconfiguration proposals that may be considered by the Committee. This will not preclude the Executives or other individual members of each authority from participating in such activities.
6. The joint committee will aim work together in a spirit of co-operation, striving to work to a consensual view to the benefit of local people



## **Procedural Arrangements**

### ***Representation***

Each borough will be entitled to two representatives on the Committee. In the event of a Member being unable to attend, a deputy may be appointed by the borough concerned.

### ***Chair***

A Chair and a Vice Chair for the JHOSC shall be appointed at its first meeting of each Municipal Year. The Chair and the Vice Chair shall come from different boroughs.

### ***Quorum***

The quorum for the JHOSC will be one Member from each of four of the participating authorities. In the event of a meeting being inquorate, it can still proceed on an informal basis if the purpose of the meeting is merely to gather evidence. However, any decision making is precluded.

### ***Voting Rights***

Due to the need for recommendations and reports to reflect the views of all boroughs involved in the process, the JHOSC shall aim to operate by consensus if at all possible. A vote shall only be taken if every effort has been taken to reach agreement beforehand. Voting will be on the basis of one vote per authority. In the event of a tie, there shall be no provision for a casting vote on behalf of the Chair and the vote shall be deemed to have been lost.

### ***Dissent and Minority Reporting***

It is recognised that issues that emerge during the work of the JHOSC may be contentious and there therefore might be instances where there are differences of opinion between participating boroughs. The influence of the JHOSC will nevertheless be dependent on it being able to find a consensus. Some joint committees have had provision for minority reports but these powers can, if used, severely undermine the committee's influence. Whilst such provision can be made for the JHOSC, it is agreed that use of it is only made as a last resort and following efforts to find a compromise.

### ***Writing Reports and Recommendations***

The responsibility for drafting recommendations and reports for the JHOSC is shared amongst participating authorities.

### ***Policy and Research Support and Legal Advice to the Joint Committee***

This will be provided jointly by all of the participating authorities. Each authority is responsible for supporting its own representatives whilst advice and guidance to the JHOSC will be provided, as required, through liaison between relevant authorities. Consideration could be given by the JHOSC, in due course, to the provision of external independent advice and guidance, should it be felt necessary. This could be of benefit if it enables the joint committee to more effectively challenge the NHS and may be of particular assistance in addressing issues of a more technical nature, where lack of specific knowledge could put the joint committee at a disadvantage.

### ***Administration***

Clerking responsibilities are shared between participating Councils, with the borough hosting a particular meeting also providing the clerk.

***Frequency and location of meetings***

Meetings will rotate between participating authorities for reasons of equity and access. The JHOSC will meet four times per Municipal Year. However, an additional meeting may be called by the Chair in consultation with the Vice Chair or if requested by at least four participating boroughs.

***Servicing costs***

In the current financial climate, it is unlikely that it will be possible to meet any costs arising from the work of the JHOSC except on an exceptional basis. Any such financial commitments will need to be agreed beforehand and the cost split between the participating authorities

# Introduction

- Report for North Central JHOSC Nov 2015 Sentinel Stroke National Audit Programme Results April - June 2015. Present pan London data to put NC into context
- HASU: University College Hospital
- ASU: University College Hospital  
Royal Free Hospital  
North Middx Hospital  
Barnet
- Non Acute teams: St Pancras, (Chase Farm, Albany Unit: insufficient cases to receive SSNAP report)
- ESD Teams: Enfield, Barnet, Islington, Camden – none submitted sufficient cases to receive SSNAP report

1



# Executive summary

Overall performance good (all HASU and ASU in top 27% in country)

High performance from UCH except for access to stroke unit where they have struggled to manage with their beds – esp. last winter difficulty repatriating patients. Also need to improve on swallow screening, access to SALT and Dietetics

ASU's performing well overall

ESD – admitting 35% (slightly above national average). Need more data from ESD for SSNAP

Lack of ESD service in Haringey is a major failing

Poor 6 month follow up across all areas esp patients from N Middx



See transfer tree for the acute units (separate excel file)



# Overall SSNAP Scores

- **HASU**
- UCH B
- **ASU**
- Barnet A
- RFH A
- N Middx B
- UCH B
- **Non Acute team**
- St Pancras C

## SSNAP levels. National results.

A - 14 teams (7%)

B - 41 teams (20%)

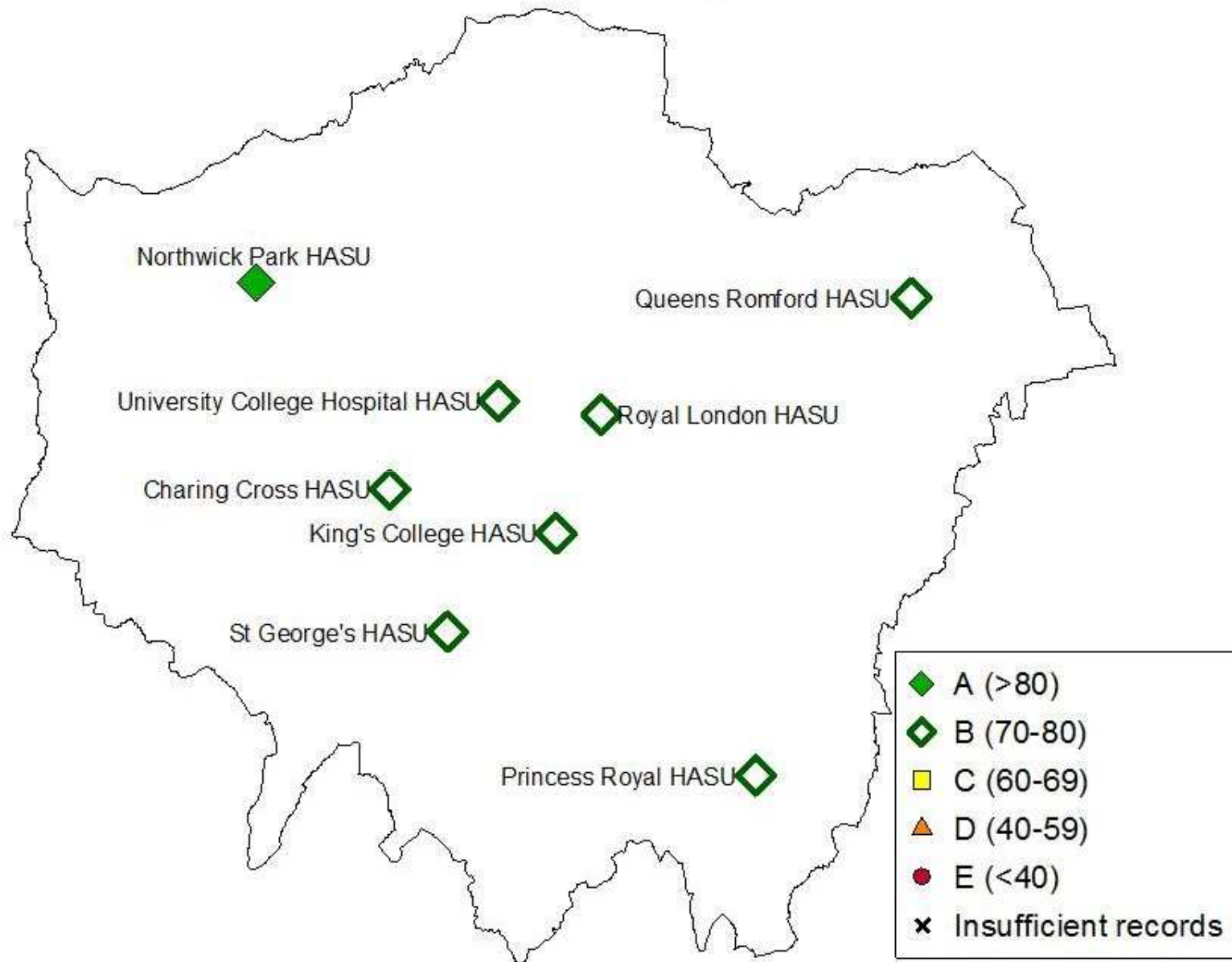
C - 48 teams (23%)

D - 82 teams (40%)

E - 21 teams (10%)

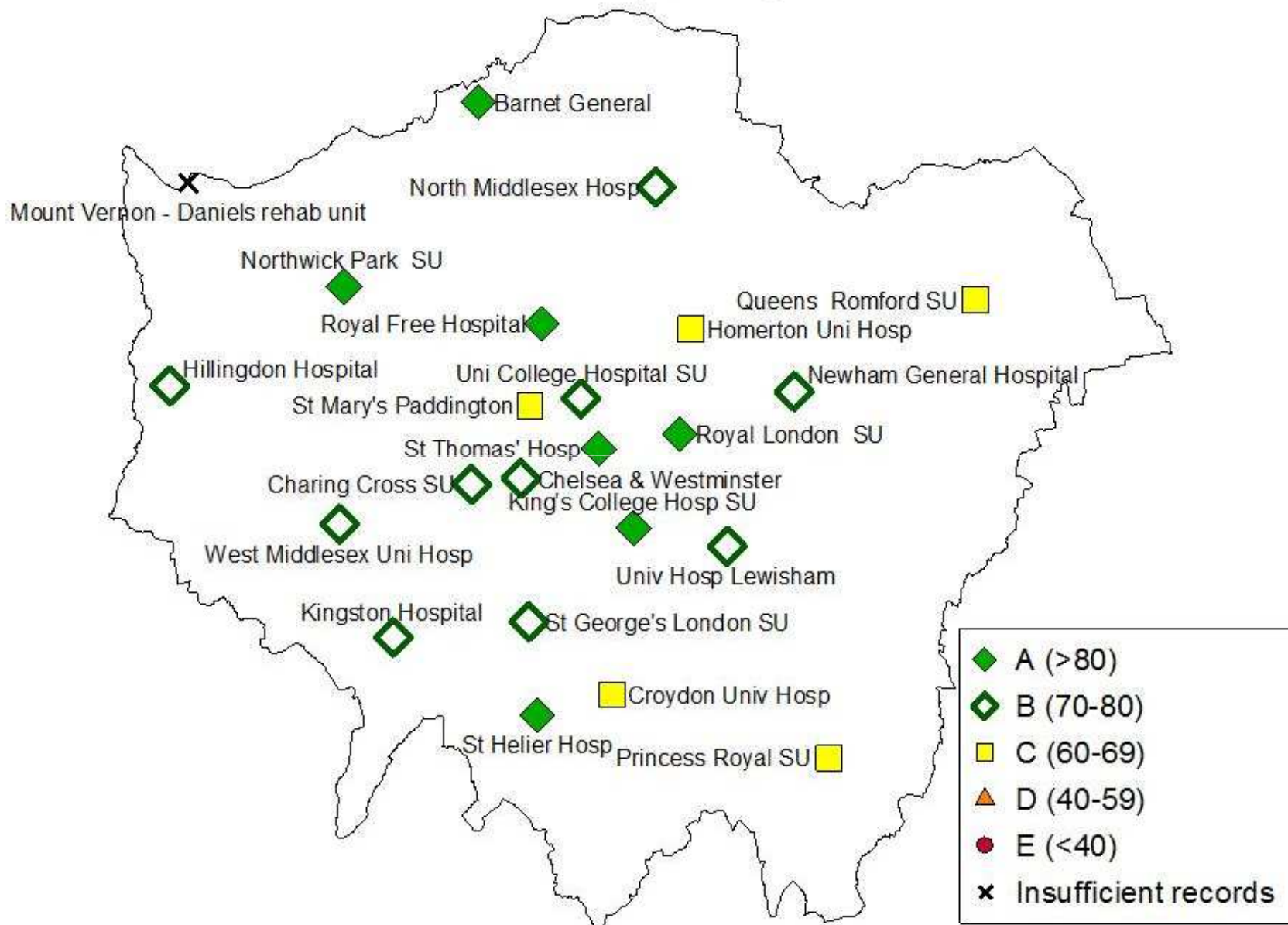
# SSNAP Level

## Routinely Admitting Teams



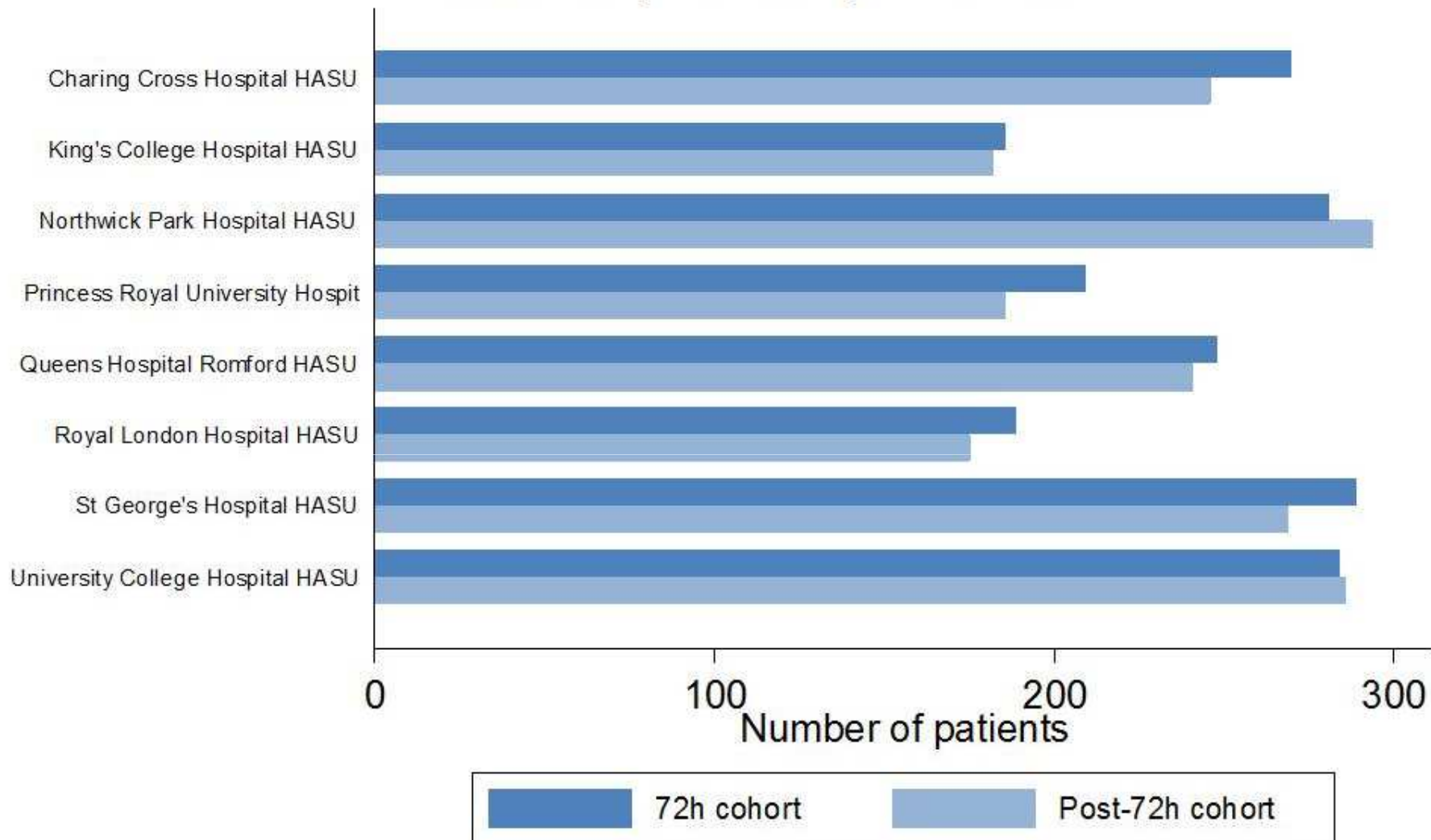
# SSNAP Level

## Non-Routinely Admitting Acute Teams





# Number of patients per team



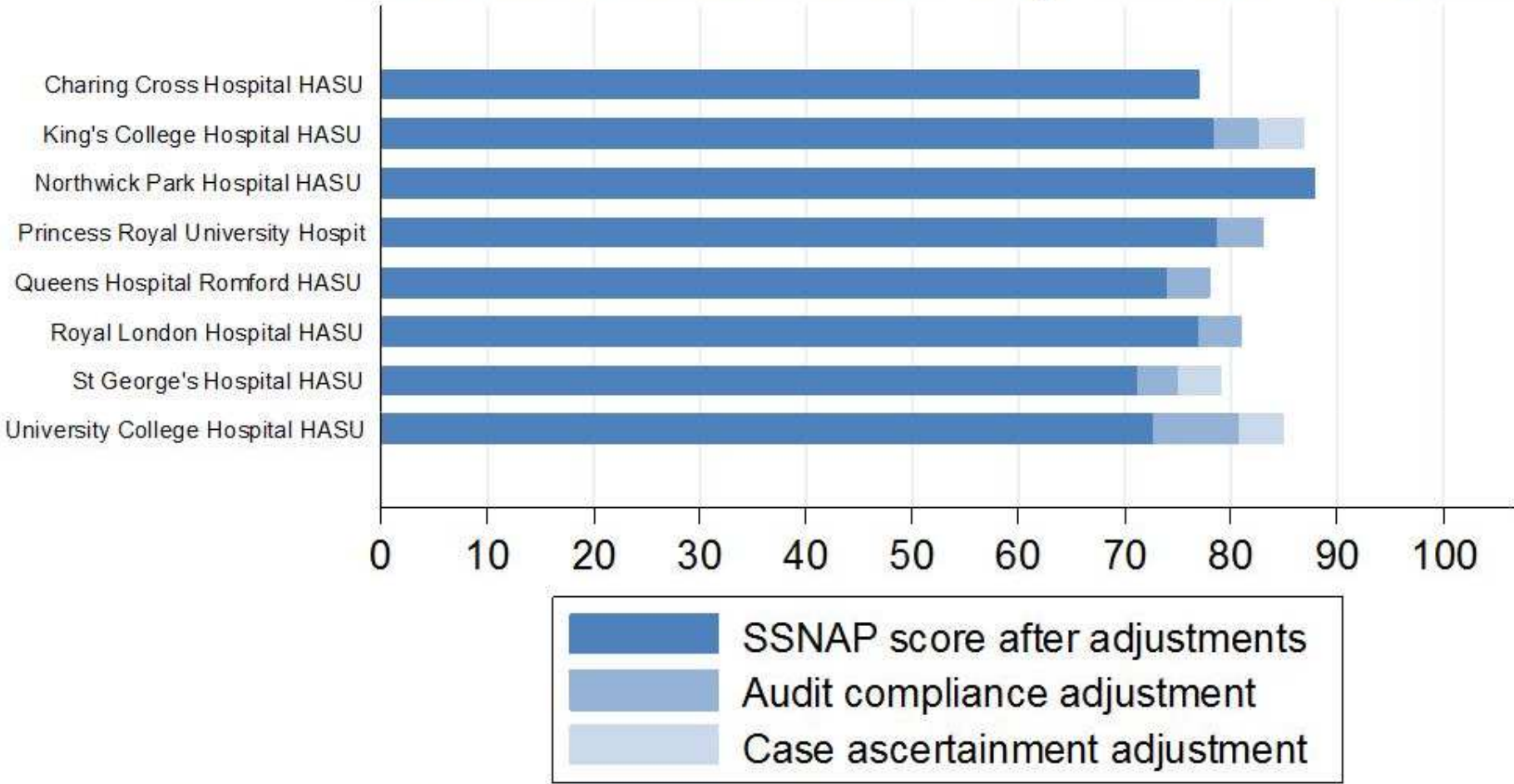
Page 65

Source: SSNAP Apr-June 2015  
Number of patients in both patient-centred cohorts - D2.2 and D5.2

# Team-centred performance table

Routinely Admitting Teams		Number of patients		Overall Performance			Team Centred Data										
Team Name	Admit	Disch	SSNAP Level	CA	AC	Combined KI Level	D1 Scan	D2 SU	D3 Throm	D4 Spec Asst	D5 OT	D6 PT	D7 SALT	D8 MDT	D9 Std Disch	D10 Disch Proc	TC KI Level
St George's Hospital HASU	285	291	B	B	B	B↓	A	D	B	C	A	A	A	B	B	D	B
University College Hospital HASU	283	295	B↑	B↑	C↓	A↑	A	C↑	A↑	B↑	A↑	A↑	B↑	B	C	A	A↑
Princess Royal University Hospital HASU	209	210	B	A	B	A	A	C	B	B	A	A	B↓	C	A	B	A
Charing Cross Hospital HASU	266	270	B	A↑	A	B↓	A	C	B	A	A	B	C↓	C↓	C	B↓	B↓
Royal London Hospital HASU	184	192	B	A	B↓	A↑	B	D↓	B↑	B	A↑	A↑	B	B	B	A	A↑
King's College Hospital HASU	183	182	B	B	B	A	A	C	B	B	A	A↑	A	B↓	A	B	A
Northwick Park Hospital HASU	281	289	A	A	A	A	A	B	A	B	B↓	A	A	B	B	C	A
Queens Hospital Romford HASU	238	240	B	A↑	B	B↓	A	C	C↓	B	A	A	A	C↓	B	D↓	B↓
Non-Routinely Admitting Acute Teams		Number of patients		Overall Performance			Team Centred Data										
Team Name	Admit	Disch	SSNAP Level	CA	AC	Combined KI Level	D1 Scan	D2 SU	D3 Throm	D4 Spec Asst	D5 OT	D6 PT	D7 SALT	D8 MDT	D9 Std Disch	D10 Disch Proc	TC KI Level
Kingston Hospital	TFP	44	B↓	A↑	D↓	A	NA	A	NA	NA	B↓	B↓	B↓	NA	A	A	A
Barnet General Hospital	TFP	41	A↑	A	A↑	A	NA	B	NA	NA	A	A	A	NA	B	A↑	A
Hillingdon Hospital	TFP	48	B	A↑↑↑	D	A	NA	A	NA	NA	A	B	A	NA	A	C	A
West Middlesex University Hospital	TFP	31	B	A	D	A	NA	A	NA	NA	C↓	B	B	NA	B	A	A
Croydon University Hospital	TFP	55	C	A	D↓	A↑	NA	A↑	NA	NA	B↑	C	B↑	NA	A	A	A↑
King's College Hospital SU	TFP	33	A↑	A↑	C	A	NA	A	NA	NA	A	A↑	B↑	NA	A↑	A↑	A
Whipps Cross University Hospital	TFP	X	TFP	E↓	X	TFP	NA	X	NA	NA	X	X	X	NA	X	X	TFP
St George's Hospital SU	TFP	63	B↓	A	C↓	A	NA	A	NA	NA	B	B	C	NA	B↓	B	B↓
Newham General Hospital	TFP	35	B	A	C↑	A	NA	B↓	NA	NA	A	A	B	NA	A	B	A
Charing Cross Hospital SU	TFP	81	B↓	A	C↓	A	NA	A	NA	NA	A	C↓	B↑	NA	B	B	A
North Middlesex Hospital	TFP	53	B↑	A↑	D↑	A↑	NA	A	NA	NA	A	A	A↑	NA	B↓	D	A
Chelsea and Westminster Hospital	TFP	34	B	A↑	E	A	NA	A	NA	NA	A↑	A	C↓	NA	A	A	A
University Hospital Lewisham	TFP	96	B	A↑	A	B↓	NA	A	NA	NA	C	C	C	NA	B↓	A↑	B
Mount Vernon - Daniels Rehabilitation Unit	TFP	X	X	X	X	X	NA	X	NA	NA	X	X	X	NA	X	X	X
Queens Hospital Romford SU	TFP	164	C↓	A	A	C↓	NA	B	NA	NA	C↓	C↓	D↓	NA	B	D	C↓
St Helier Hospital	TFP	38	A↑	B↓	B↑	A↑	NA	A↑	NA	NA	A	A↑	B	NA	A	A	A
Royal London Hospital SU	TFP	73	A	A↑	B↓	A	NA	A	NA	NA	A↑	A↑	B	NA	A↑	A	A
Northwick Park Hospital SU	TFP	153	A	A	B	A	NA	A	NA	NA	A	A	C↓	NA	A	C	A
St Mary's Hospital Paddington	TFP	43	C↓	B↓	D↓	A	NA	A	NA	NA	A	B↓	B↑	NA	B	A↑	A
St Thomas Hospital	TFP	47	A↑	A	B	A	NA	B	NA	NA	A↑	A↑	A	NA	A	A	A
Royal Free Hospital	TFP	53	A↑	A	B↑	A↑	NA	A↑	NA	NA	A↑	B	B↓	NA	B	A	A
Homerton University Hospital	TFP	32	C	A↑↑↑	D	A	NA	A	NA	NA	A	A	A	NA	C	D	A
University College Hospital SU	TFP	41	B↓	A	B↑	B↓	NA	A	NA	NA	A	B↓	B↓	NA	C↓	NA	A
Princess Royal University Hospital SU	TFP	65	C↓	C↓	C	A↑	NA	A	NA	NA	C	B	C	NA	A	B↑	B
Non-Acute Inpatient Teams		Number of patients		Overall Performance			Team Centred Data										
Team Name	Admit	Disch	SSNAP Level	CA	AC	Combined KI Level	D1 Scan	D2 SU	D3 Throm	D4 Spec Asst	D5 OT	D6 PT	D7 SALT	D8 MDT	D9 Std Disch	D10 Disch Proc	TC KI Level
King George Hospital Inpatient Rehab Team	TFP	24	C	A	A	C	NA	A	NA	NA	B	B	C	NA	B	C	B
St Pancras Hospital	TFP	36	C	A	D↑	B	NA	E	NA	NA	A	A	C	NA	D↓	A	B

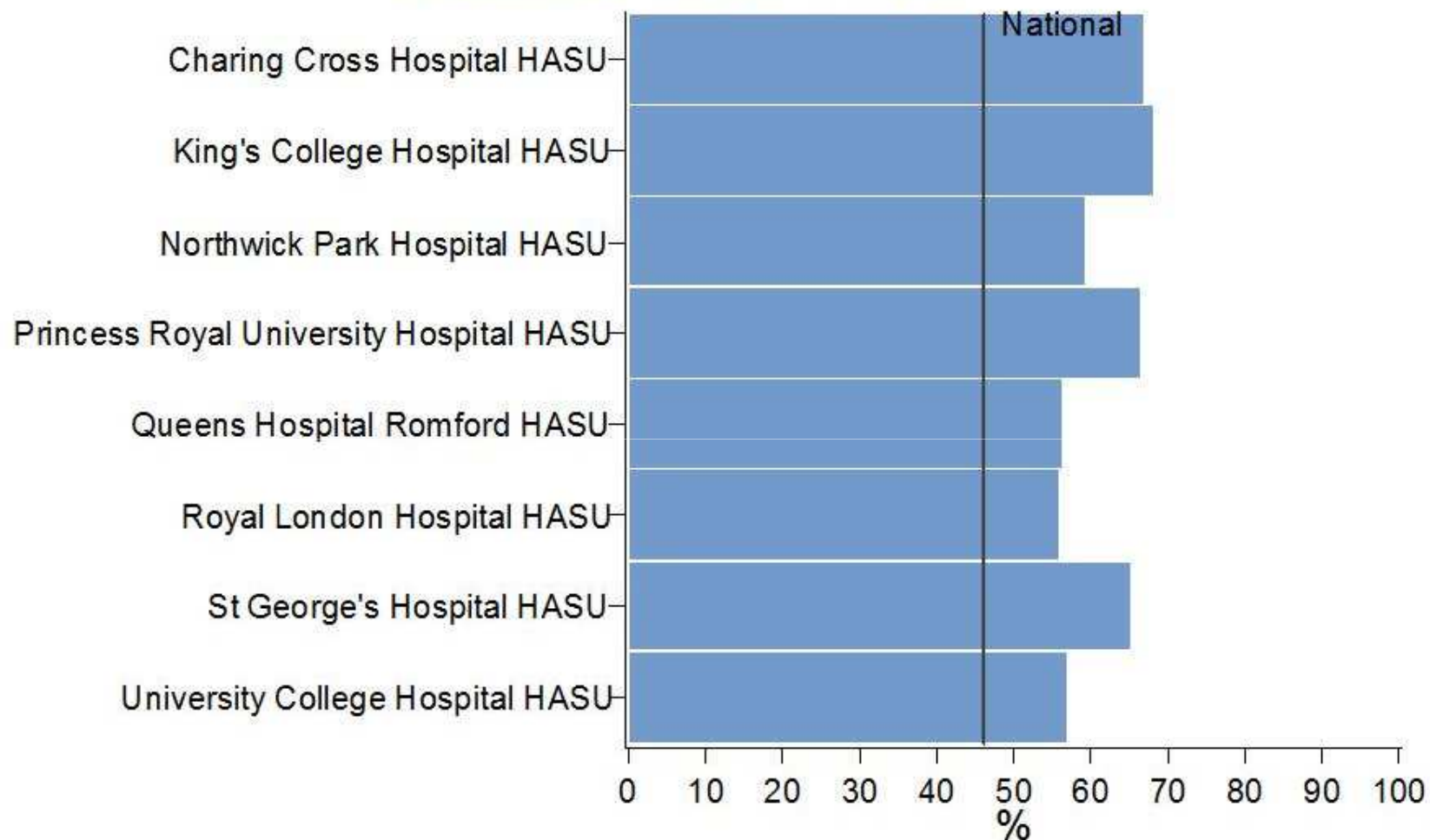
# SSNAP score: Combined Total KI score adjusted for AC and CA



Page 67

Source: SSNAP Apr-June 2015  
 Team level results demonstrating the proportion of the Combined Total Key Indicator score which is removed due to AC and CA adjustments to derive the overall SSNAP score

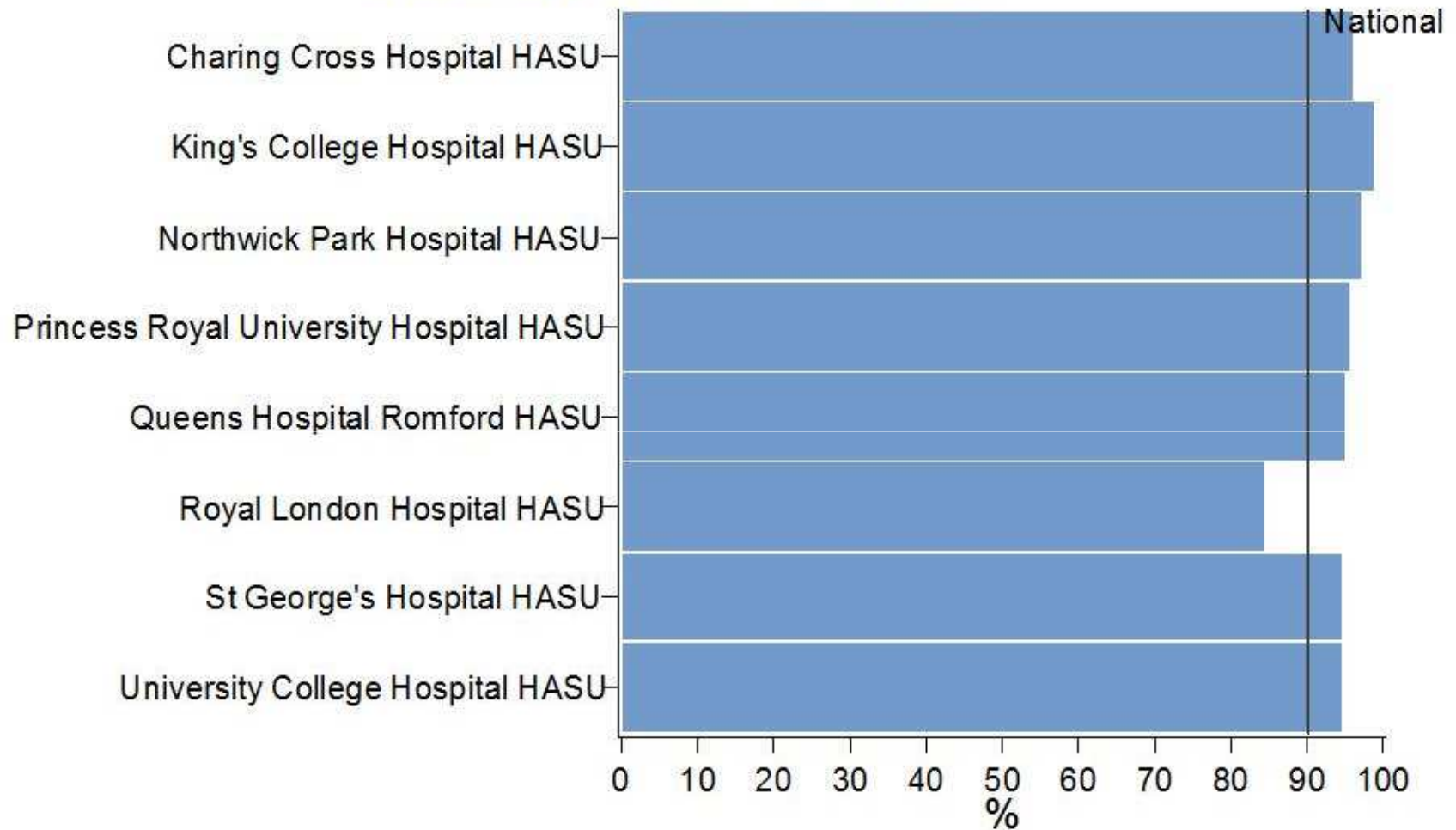
## Scanned within 1 hour



Source: SSNAP Apr-June 2015  
Patient-centred results at team level for Key Indicator 1.1A

London SCN

## Scanned within 12 hours

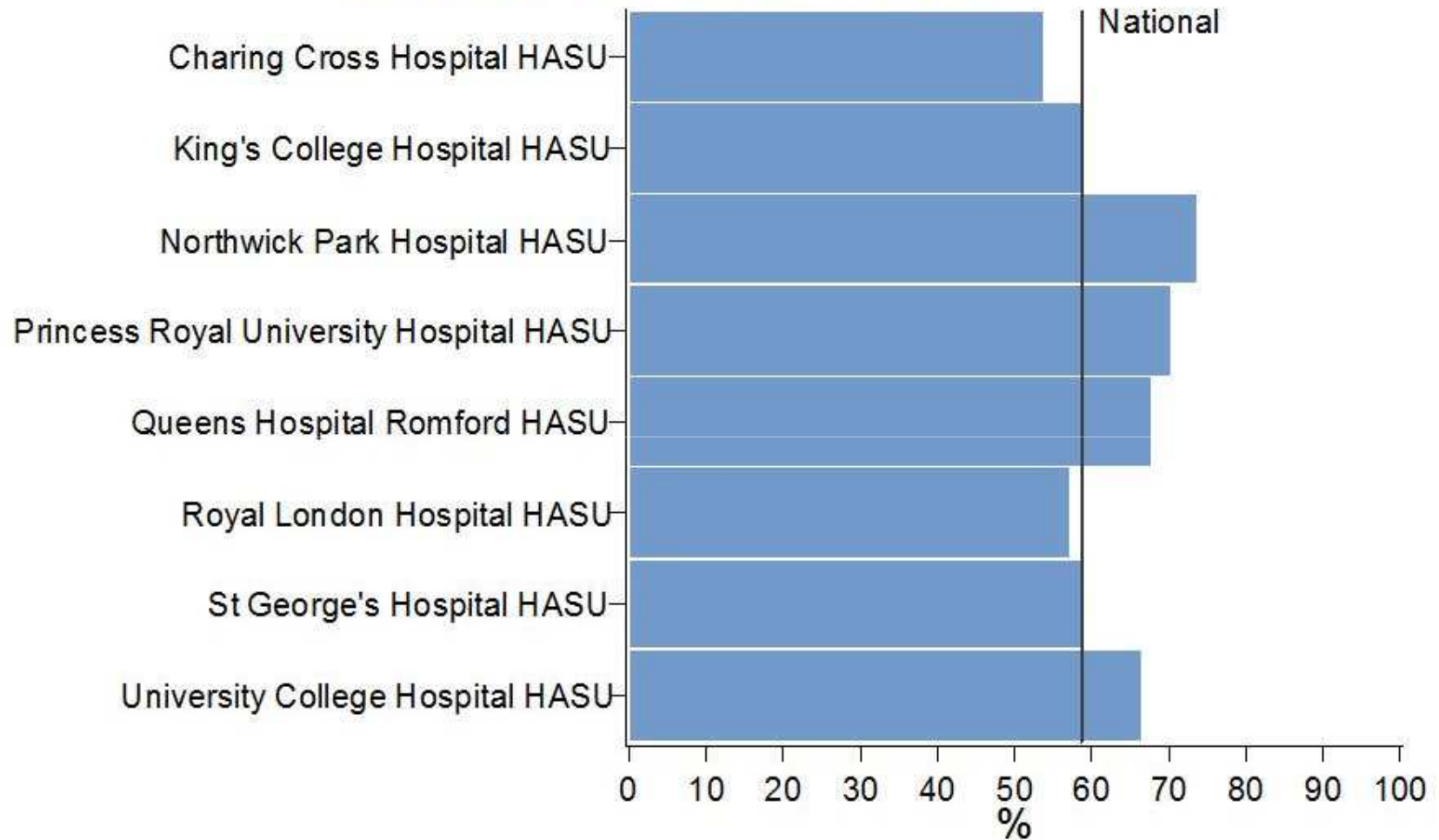


Source: SSNAP Apr-June 2015  
Patient-centred results at team level for Key Indicator 1.2A

London SCN



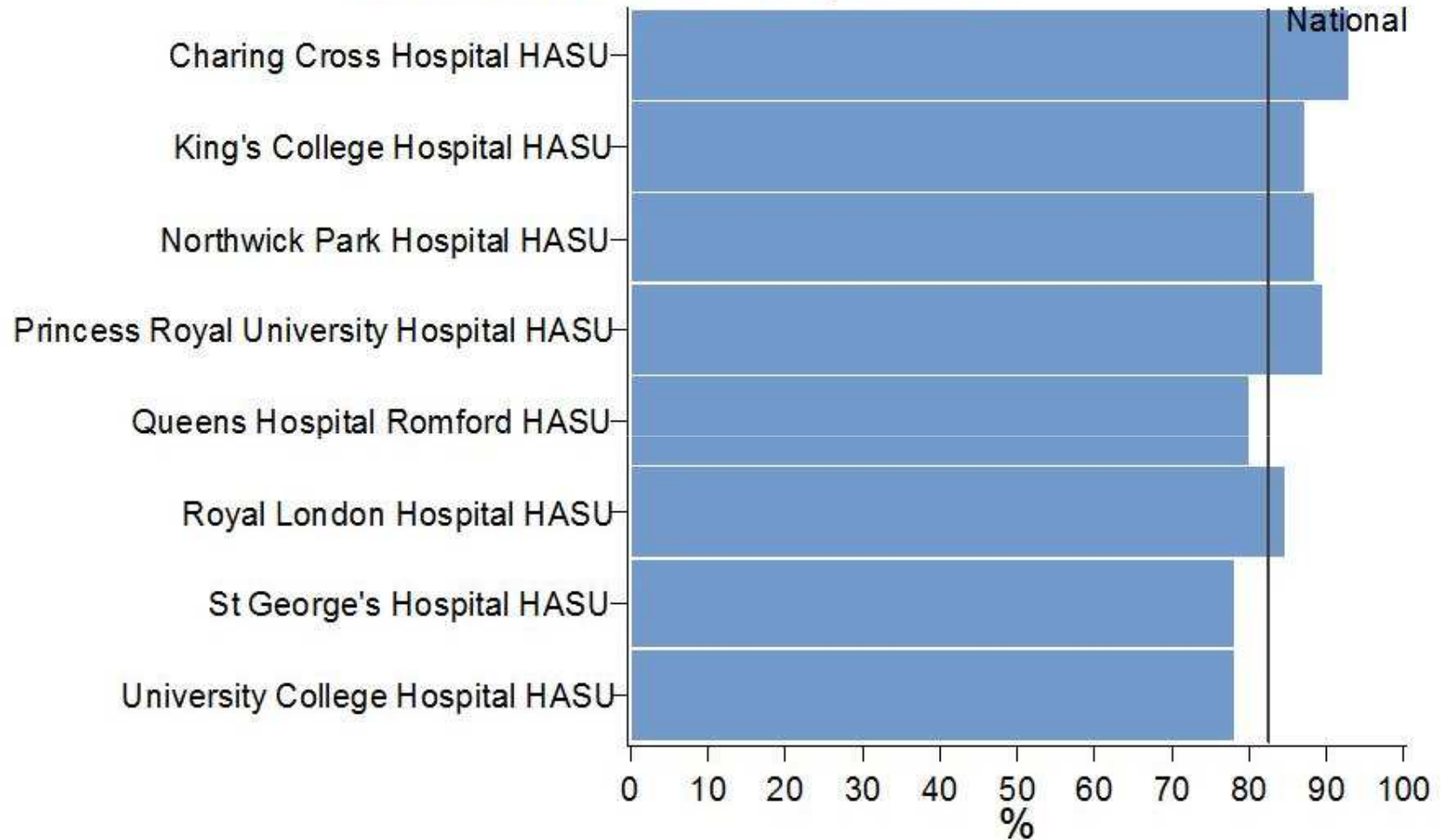
## Direct to SU within 4 hours



Source: SSNAP Apr-June 2015  
Patient-centred results at team level for Key Indicator 2.1A

London SCN

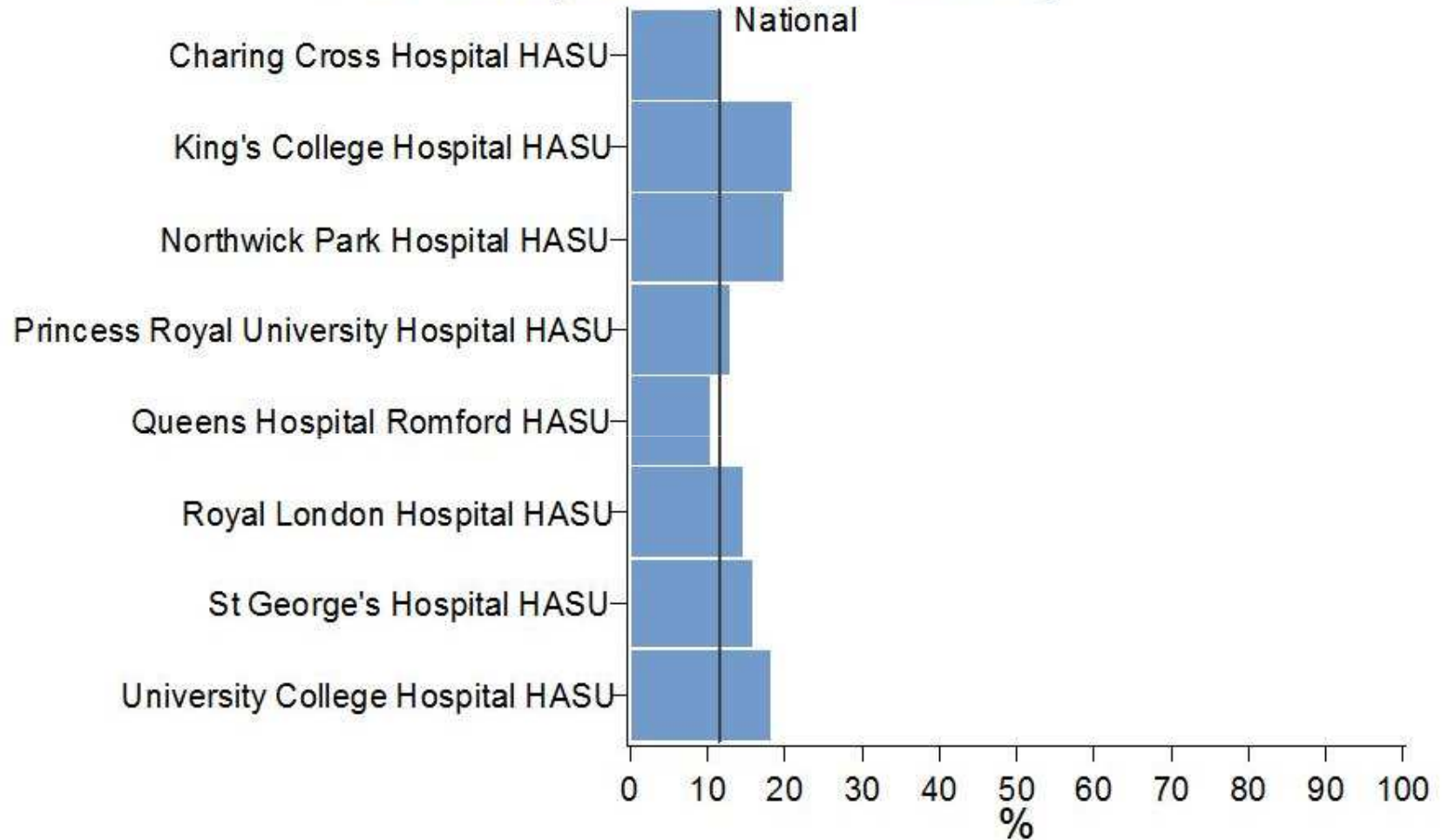
## At least 90% of stay on SU



Source: SSNAP Apr-June 2015  
Patient-centred results at team level for Key Indicator 2.3A

London SCN

## Thrombolysis rate (All stroke)

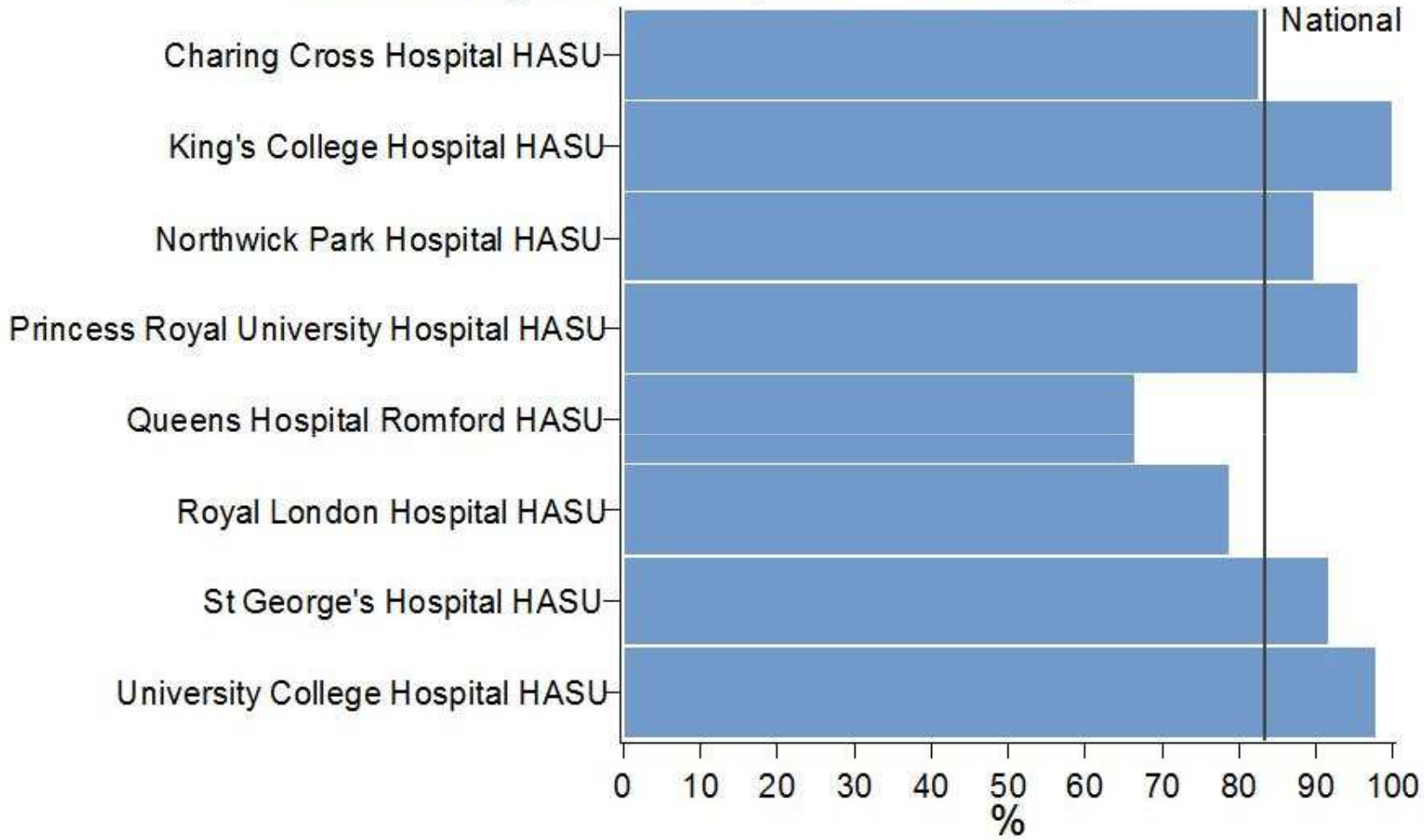


Source: SSNAP Apr-June 2015  
Patient-centred results at team level for Key Indicator 3.1A

London SCN



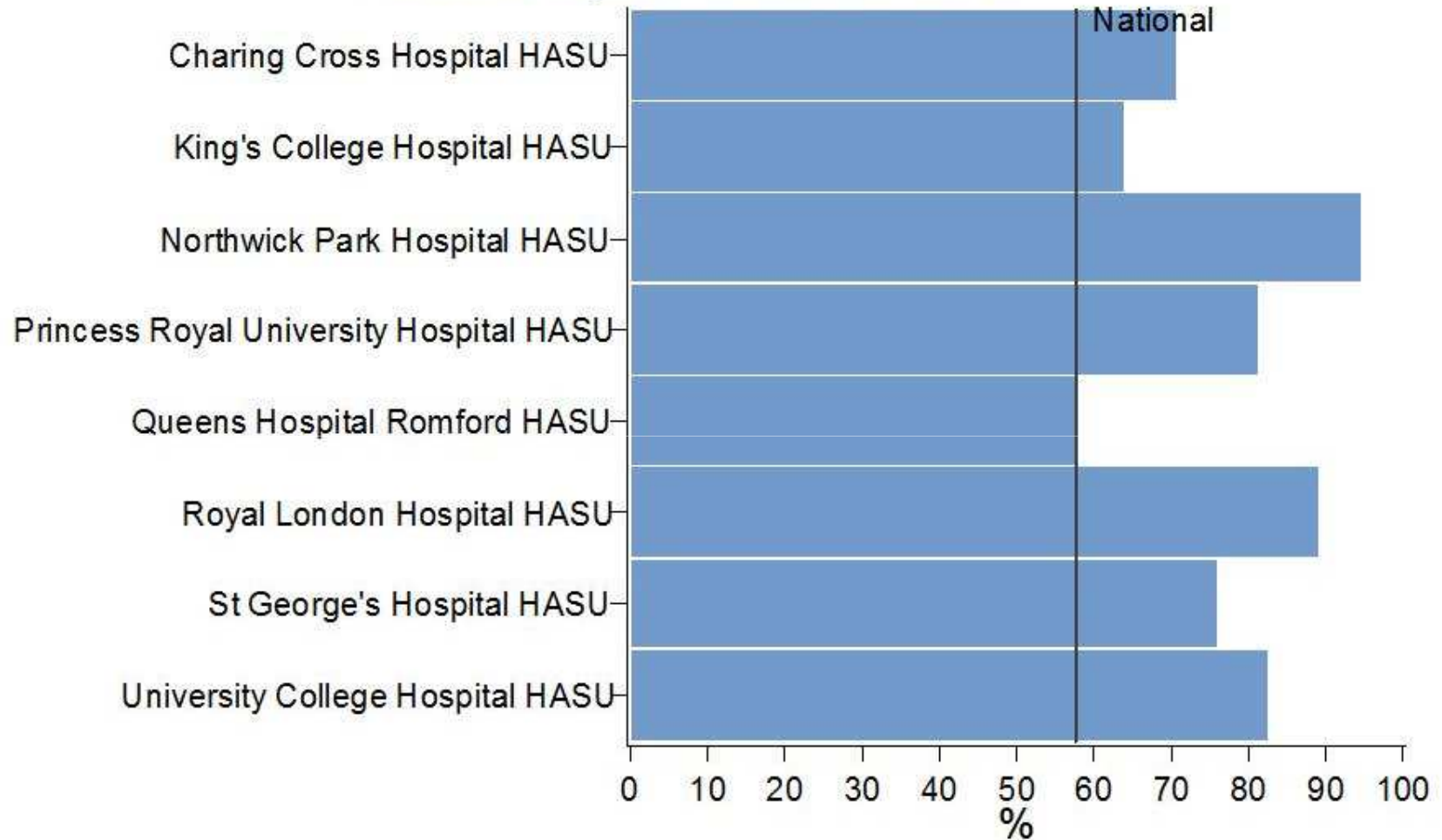
## Thrombolysis rate (RCP criteria)



Source: SSNAP Apr-June 2015  
Patient-centred results at team level for Key Indicator 3.2A

London SCN

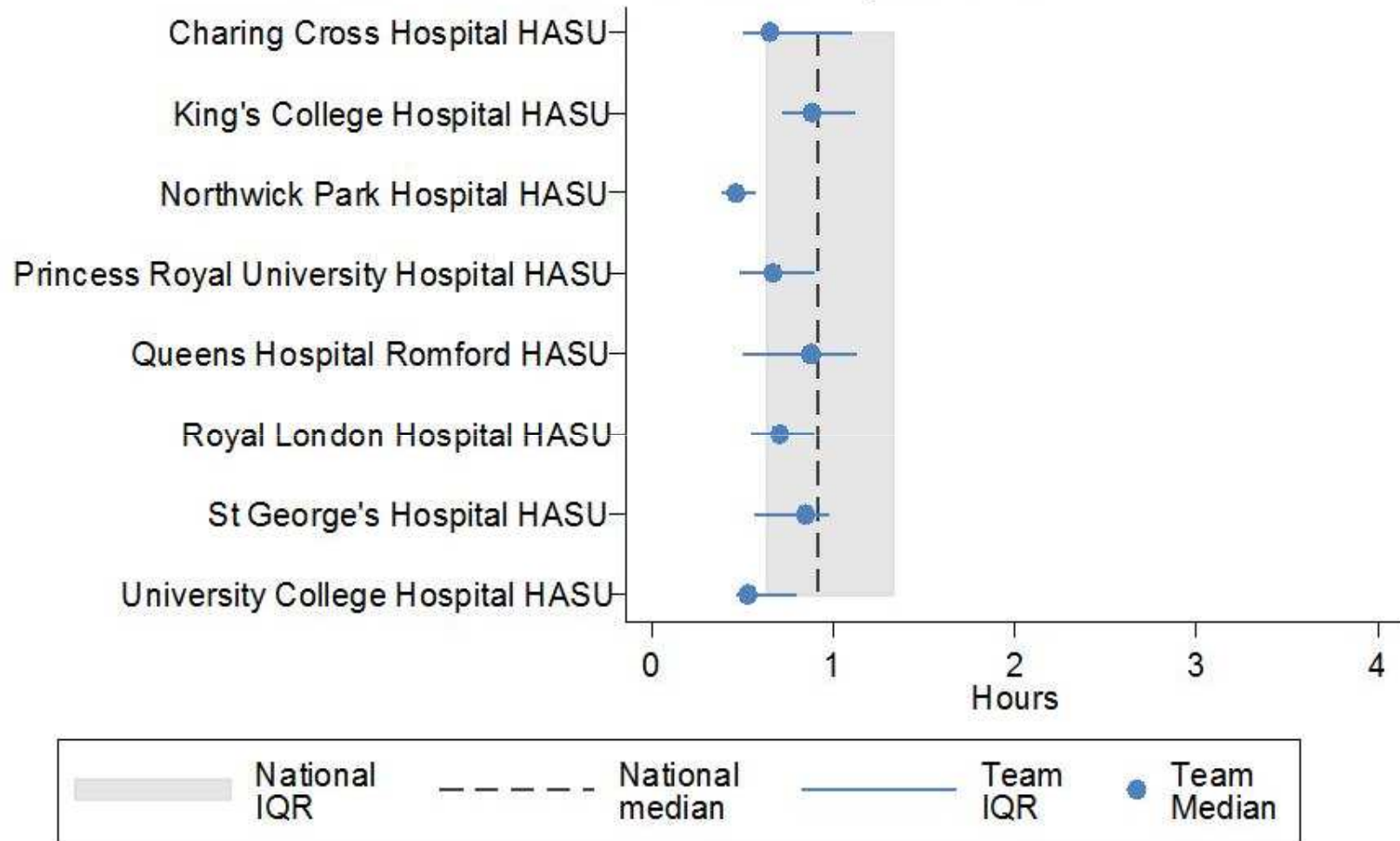
## Thrombolysis within 1 hour



Source: SSNAP Apr-June 2015  
Patient-centred results at team level for Key Indicator 3.3A

London SCN

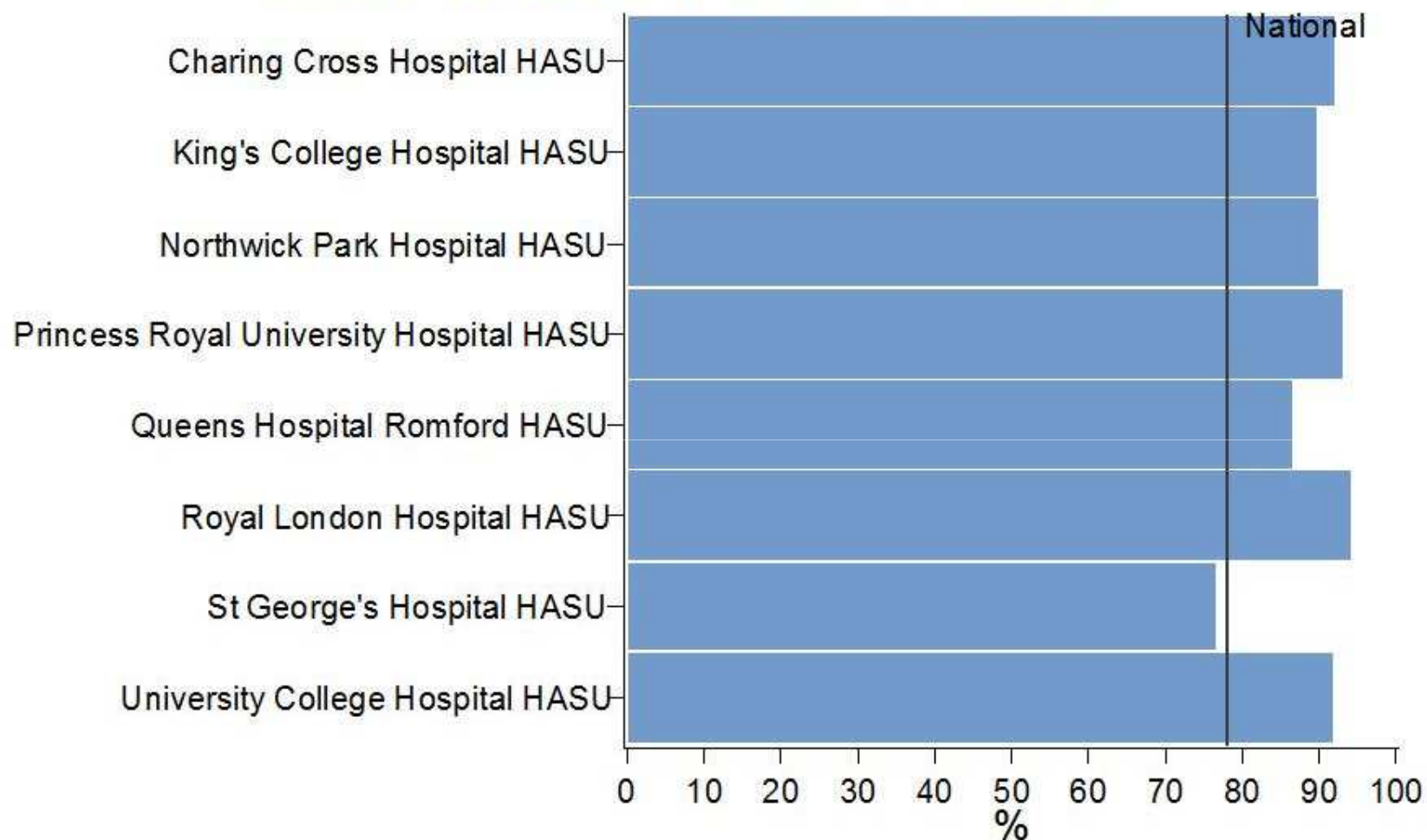
## Clock start to thrombolysis time



Source: SSNAP Apr-June 2015  
 Patient-centred results at team level for Key Indicator 3.5A

London SCN

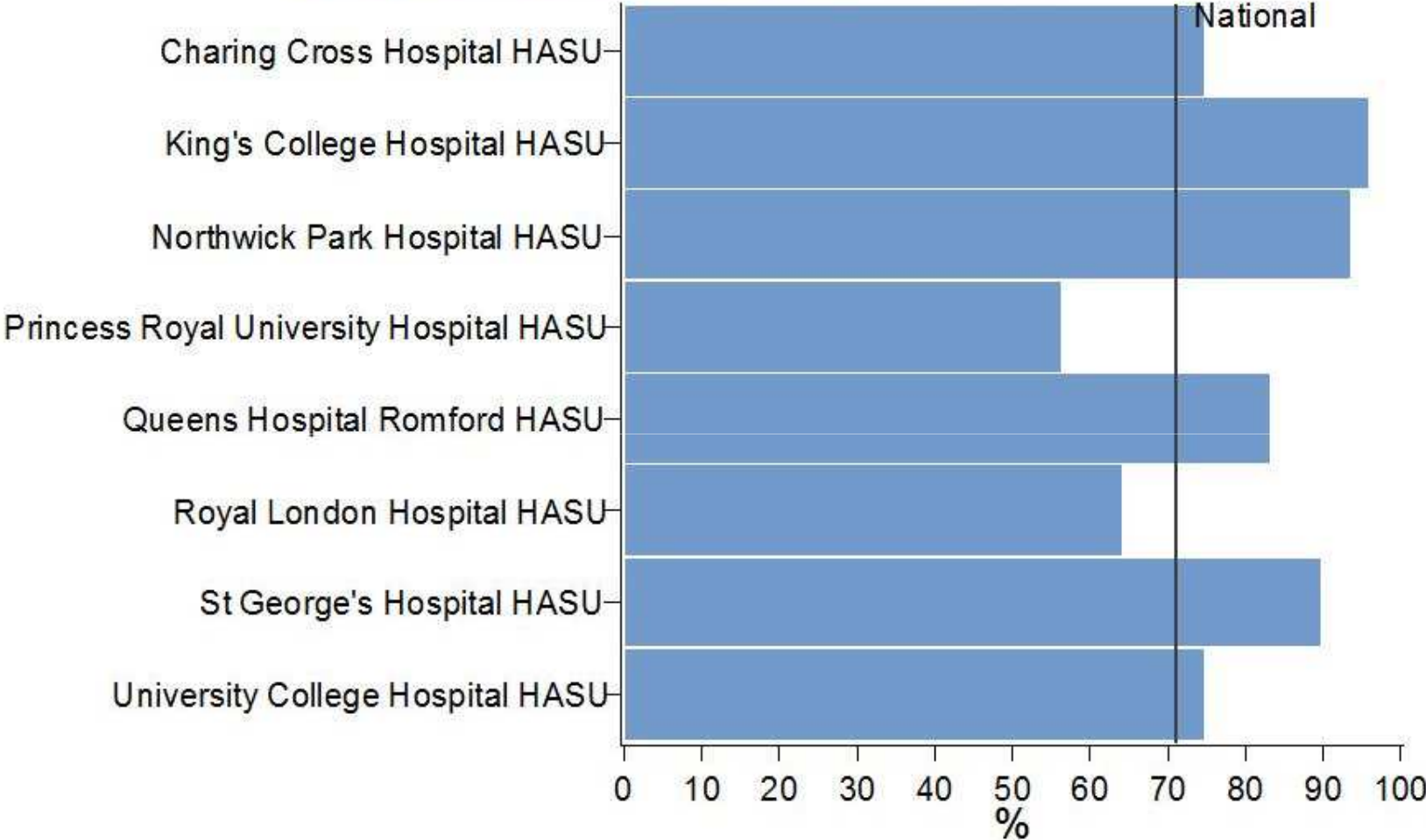
## Stroke consultant within 24 hours



Source: SSNAP Apr-June 2015  
Patient-centred results at team level for Key Indicator 4.1A

London SCN

# Swallow screen within 4 hours

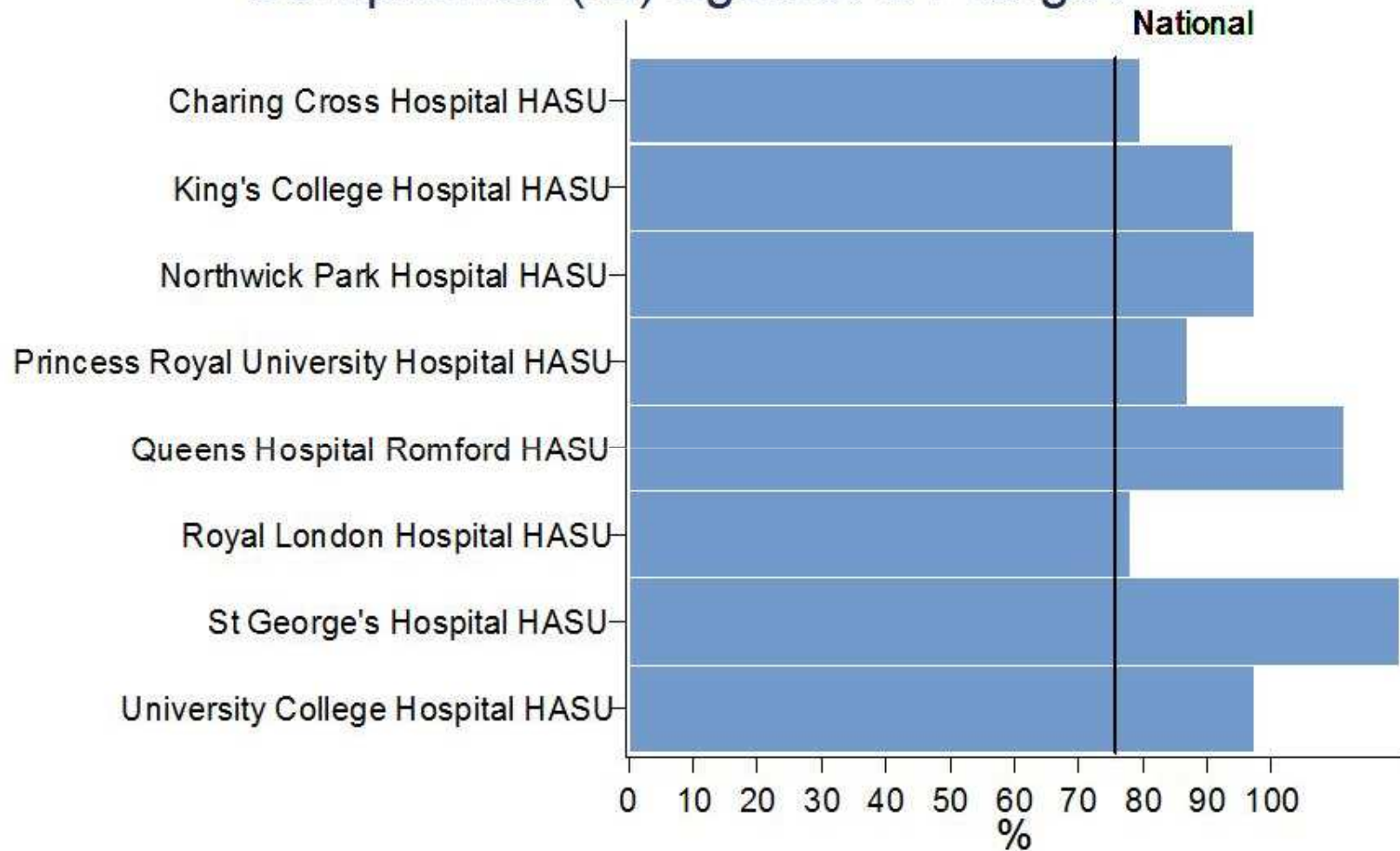


Source: SSNAP Apr-June 2015  
Patient-centred results at team level for Key Indicator 4.5A

London SCN



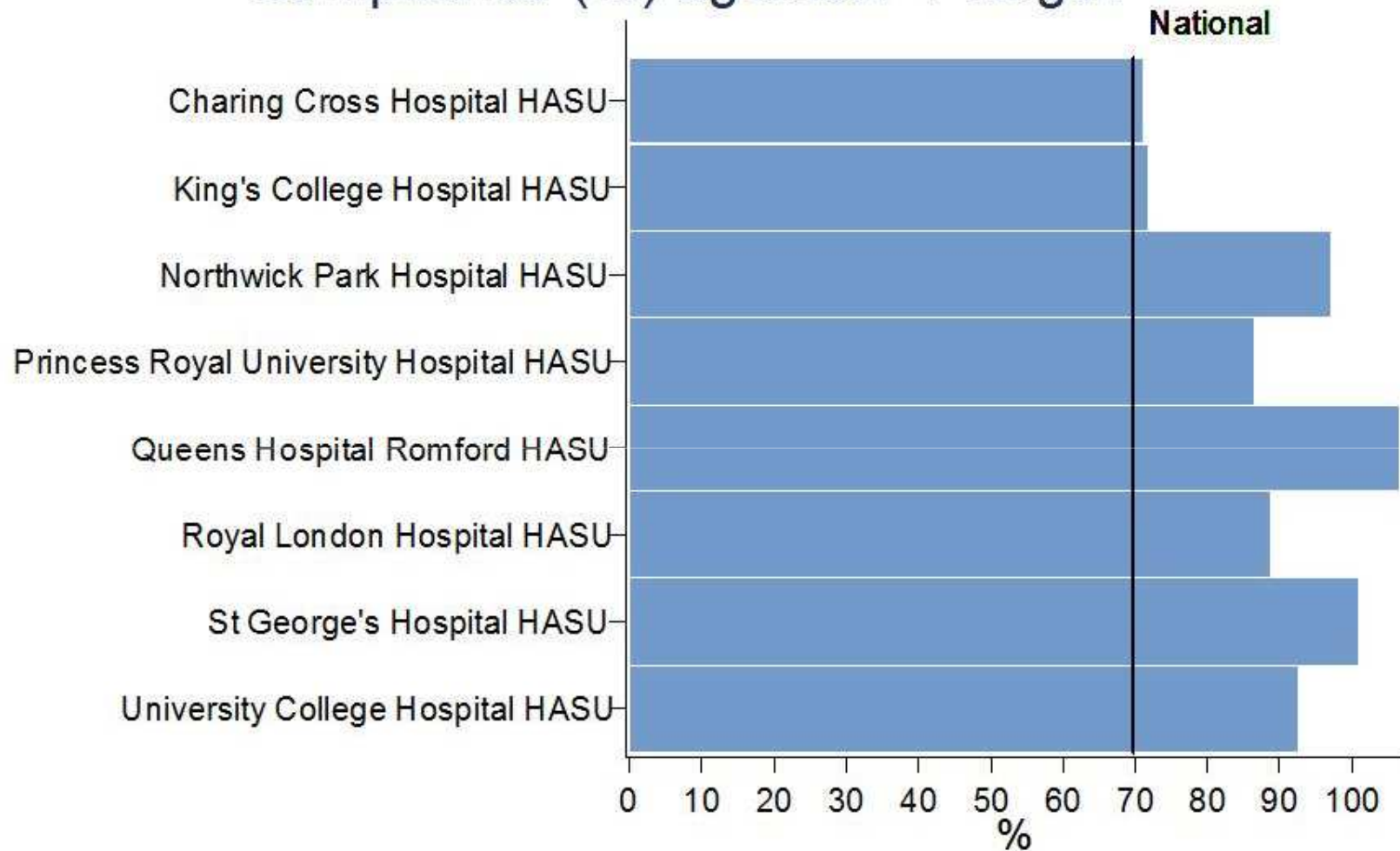
## Compliance (%) against OT target



Source: SSNAP Apr-June 2015  
Patient-centred results at team level for Key Indicator 5.4A

London SCN

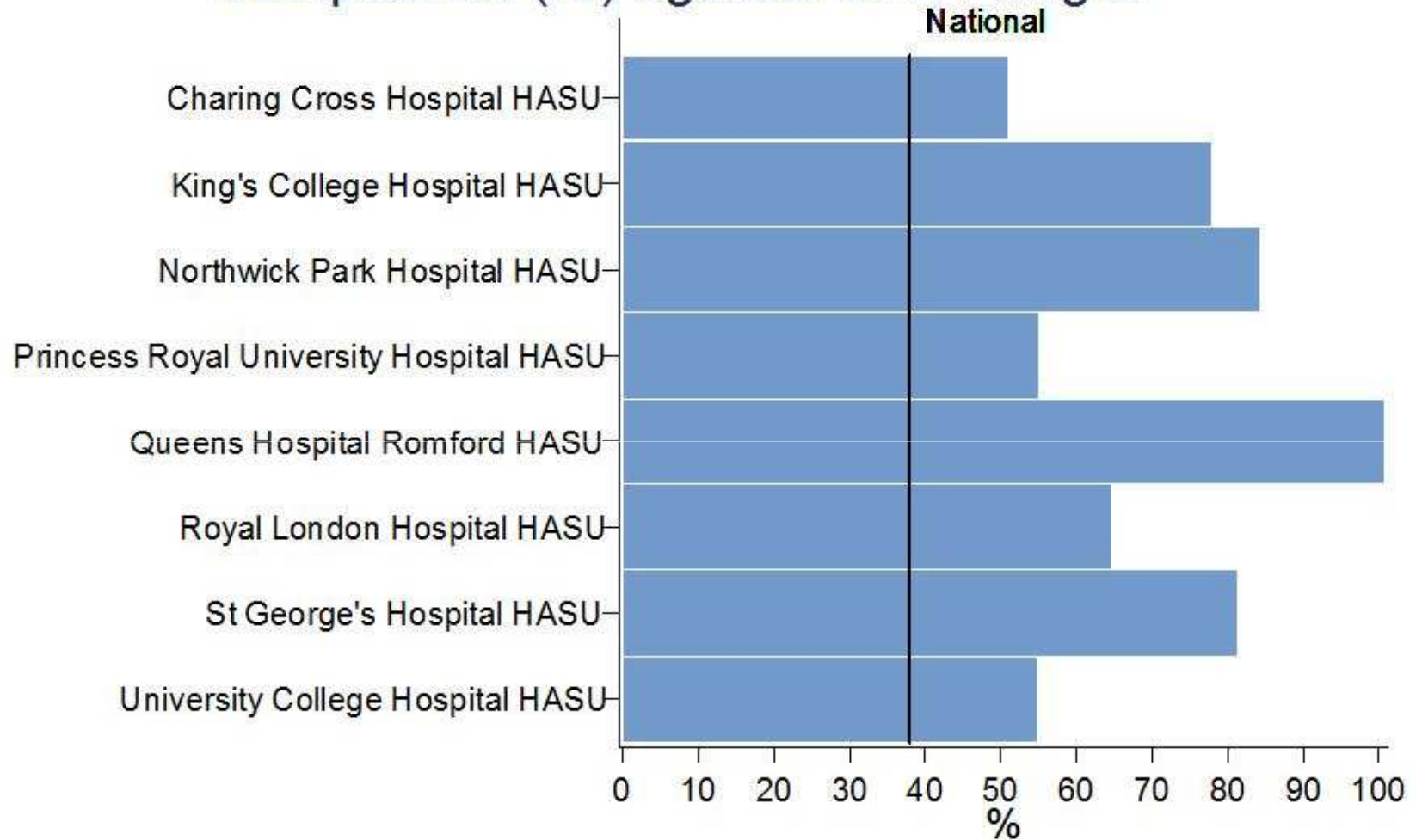
## Compliance (%) against PT target



Source: SSNAP Apr-June 2015  
Patient-centred results at team level for Key Indicator 6.4A

London SCN

## Compliance (%) against SALT target

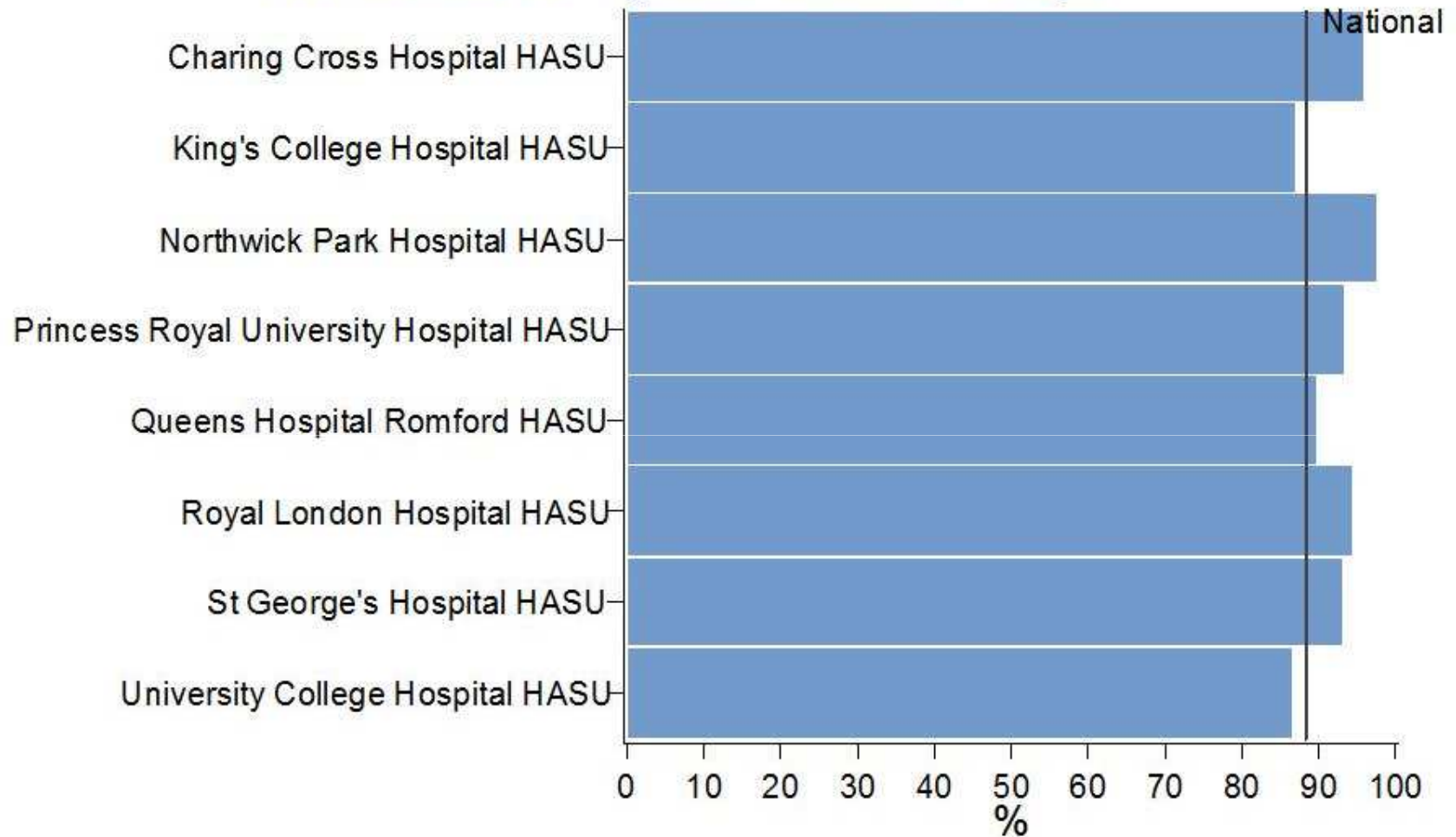


Source: SSNAP Apr-June 2015  
Patient-centred results at team level for Key Indicator 7.4A

London SCN



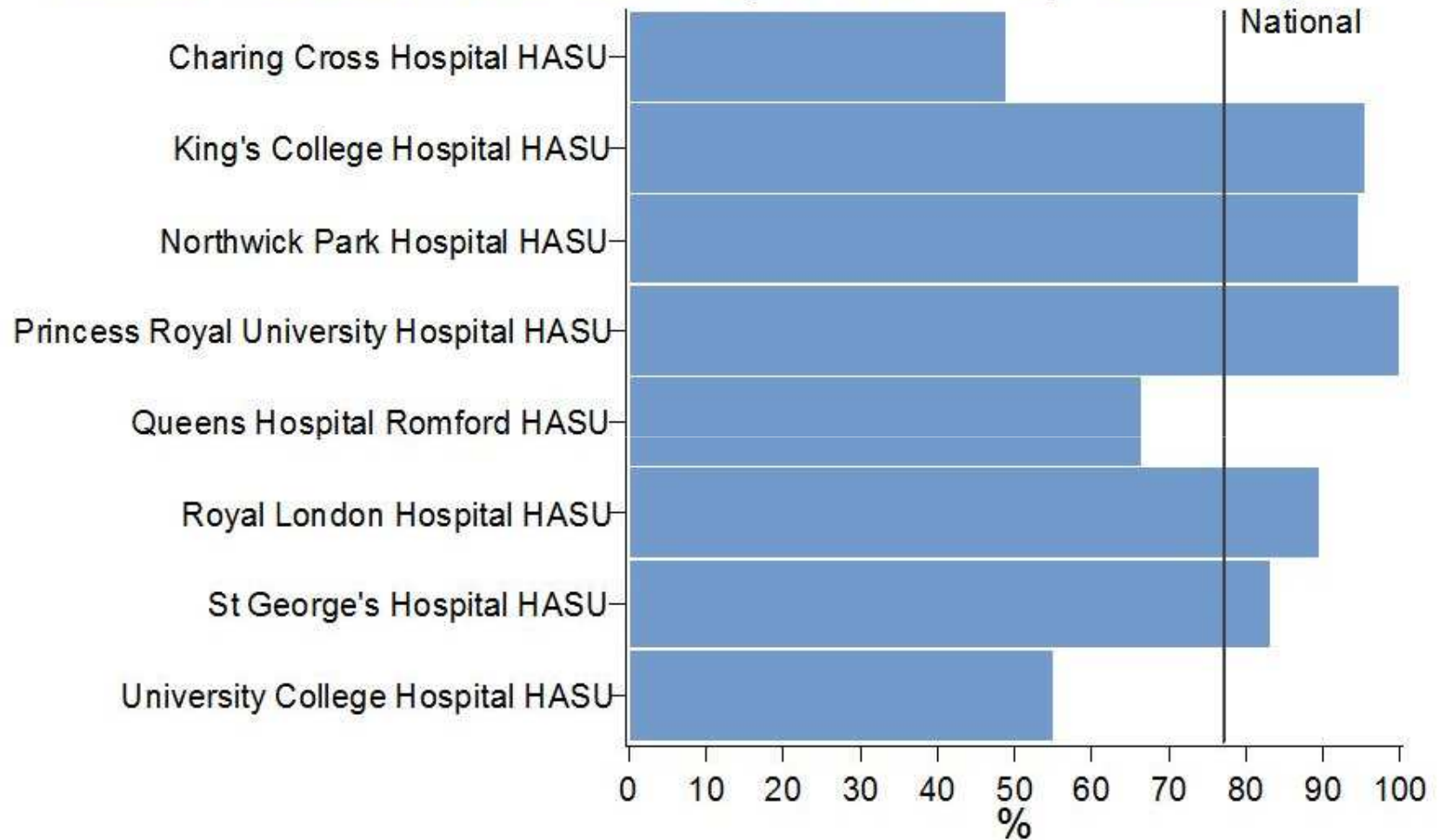
## Rehabilitation goals within 5 days



Source: SSNAP Apr-June 2015  
Patient-centred results at team level for Key Indicator 8.7A

London SCN

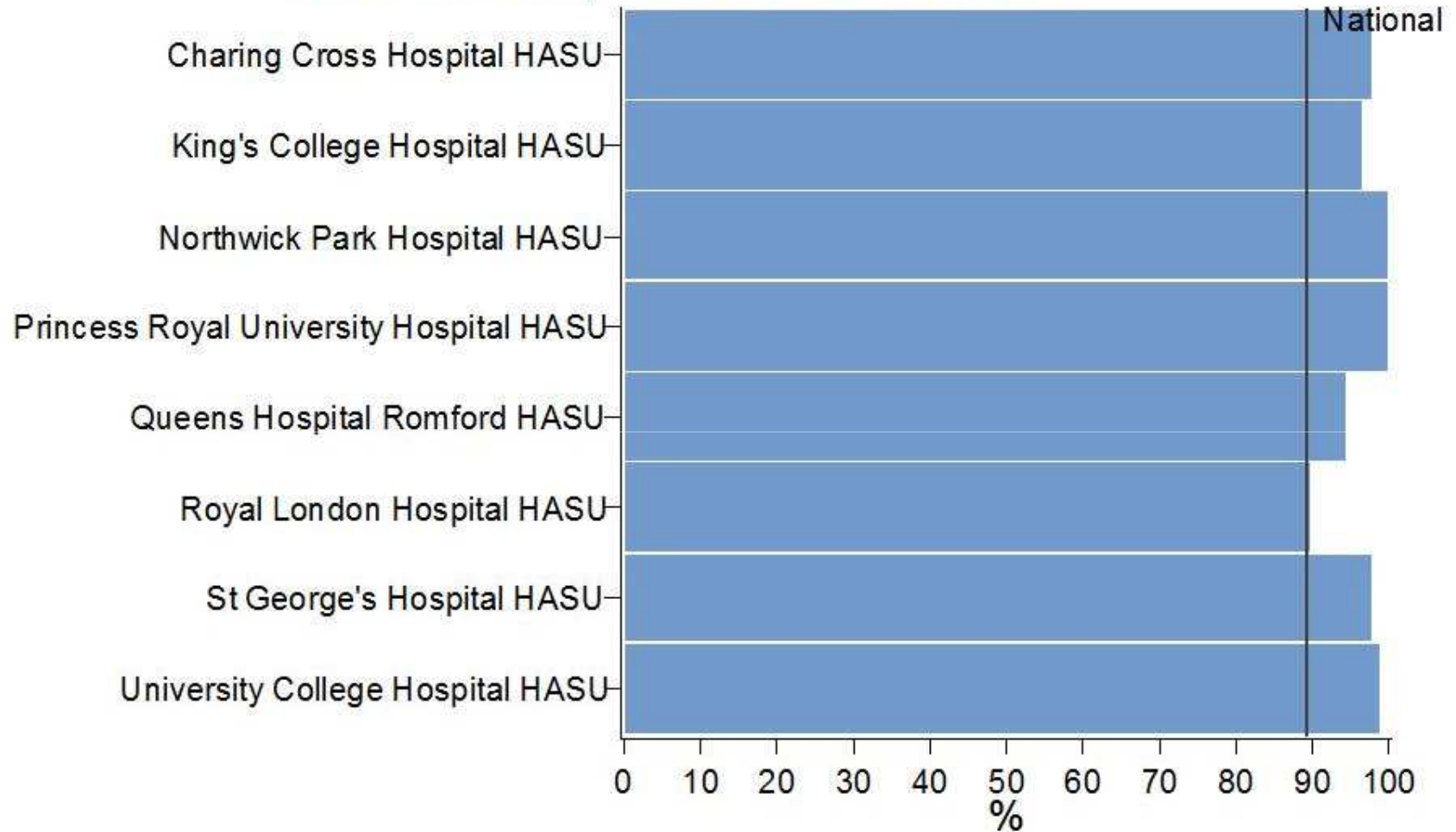
## Nutrition screen and seen by Dietitian by discharge



Source: SSNAP Apr-June 2015  
Patient-centred results at team level for Key Indicator 9.1A

London SCN

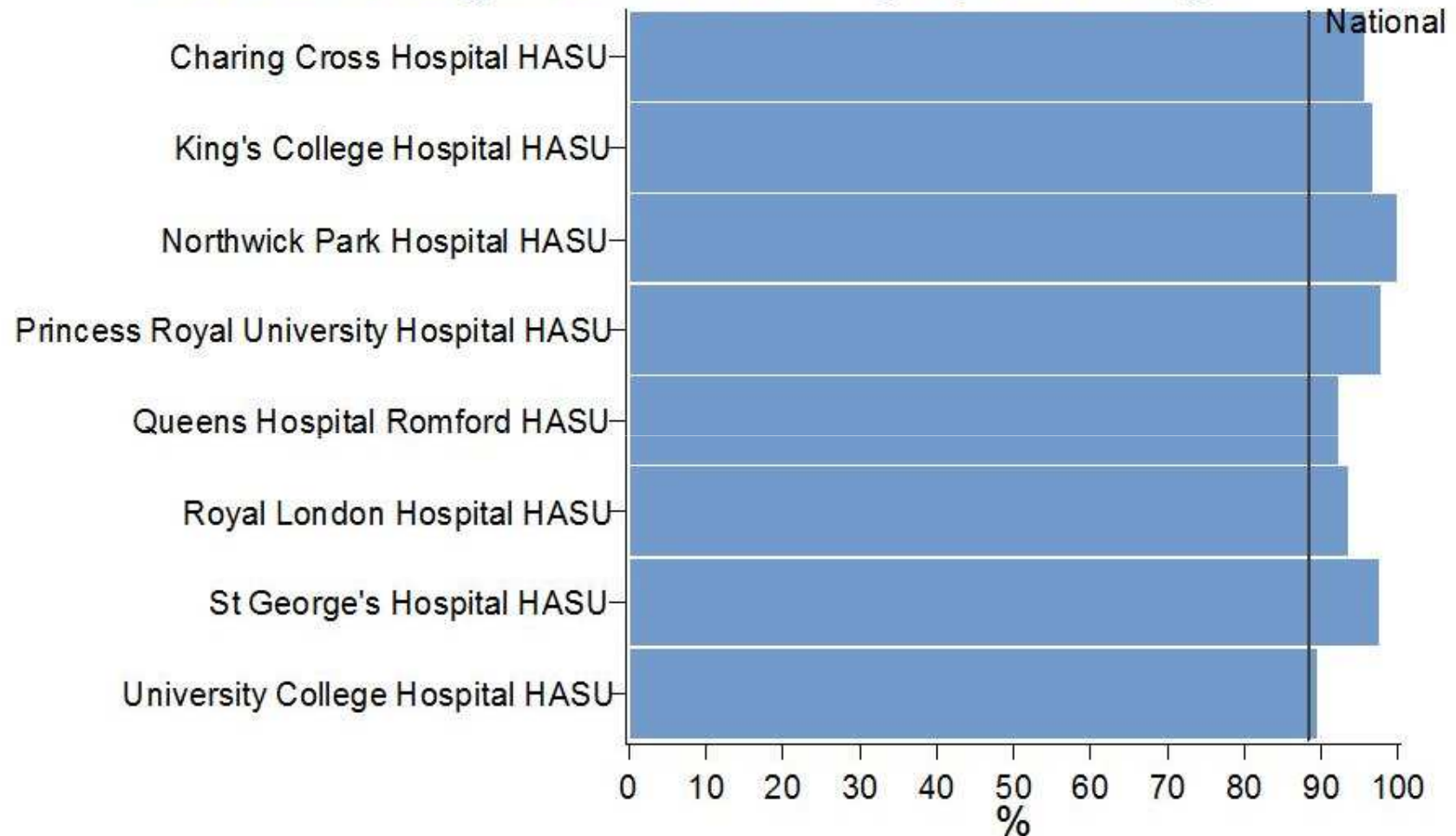
## Continence plan within 3 weeks



Source: SSNAP Apr-June 2015  
Patient-centred results at team level for Key Indicator 9.2A

London SCN

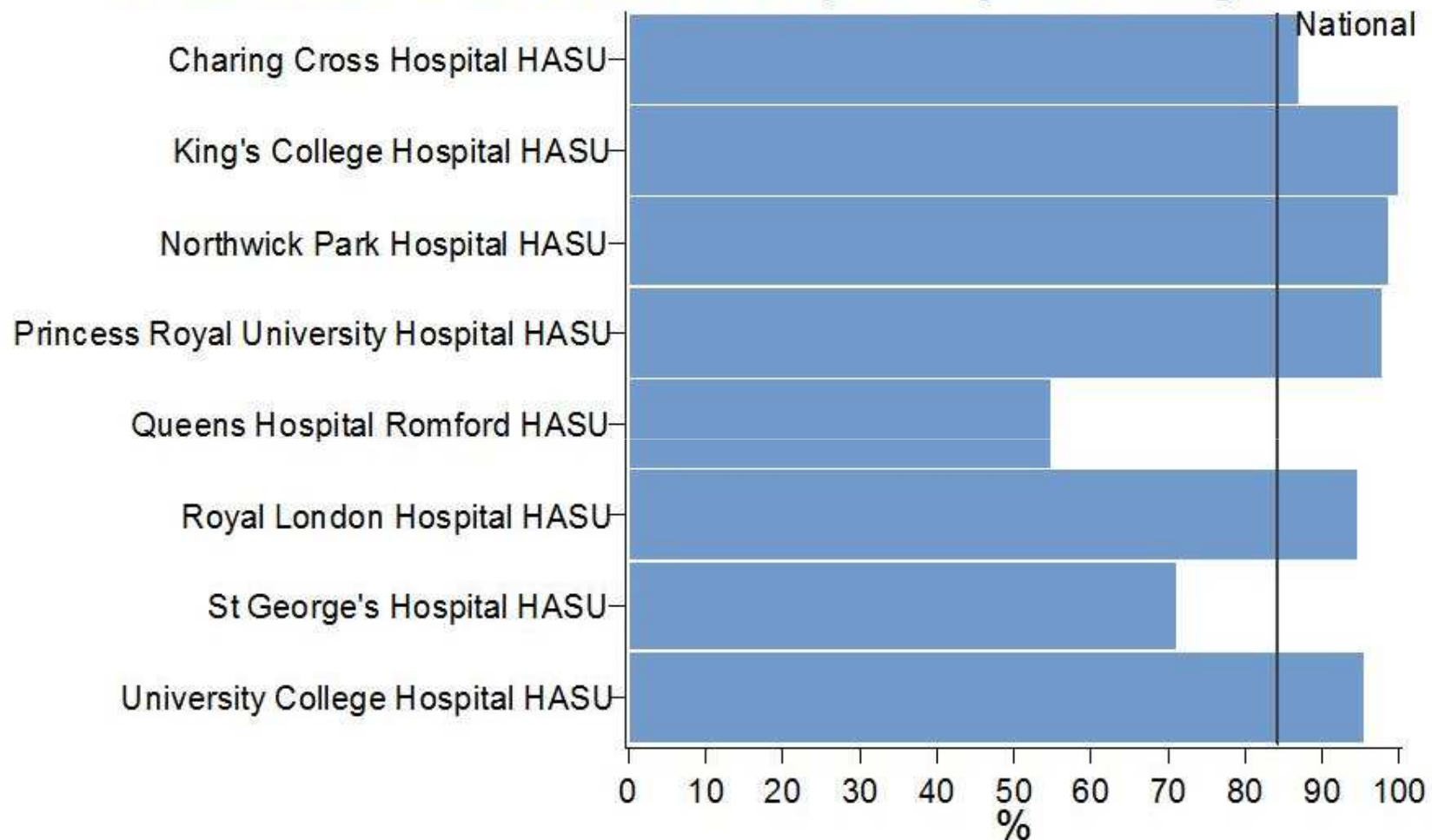
## Mood and cognition screening by discharge



Source: SSNAP Apr-June 2015  
Patient-centred results at team level for Key Indicator 9.3A

London SCN

## Joint health and social care plan by discharge

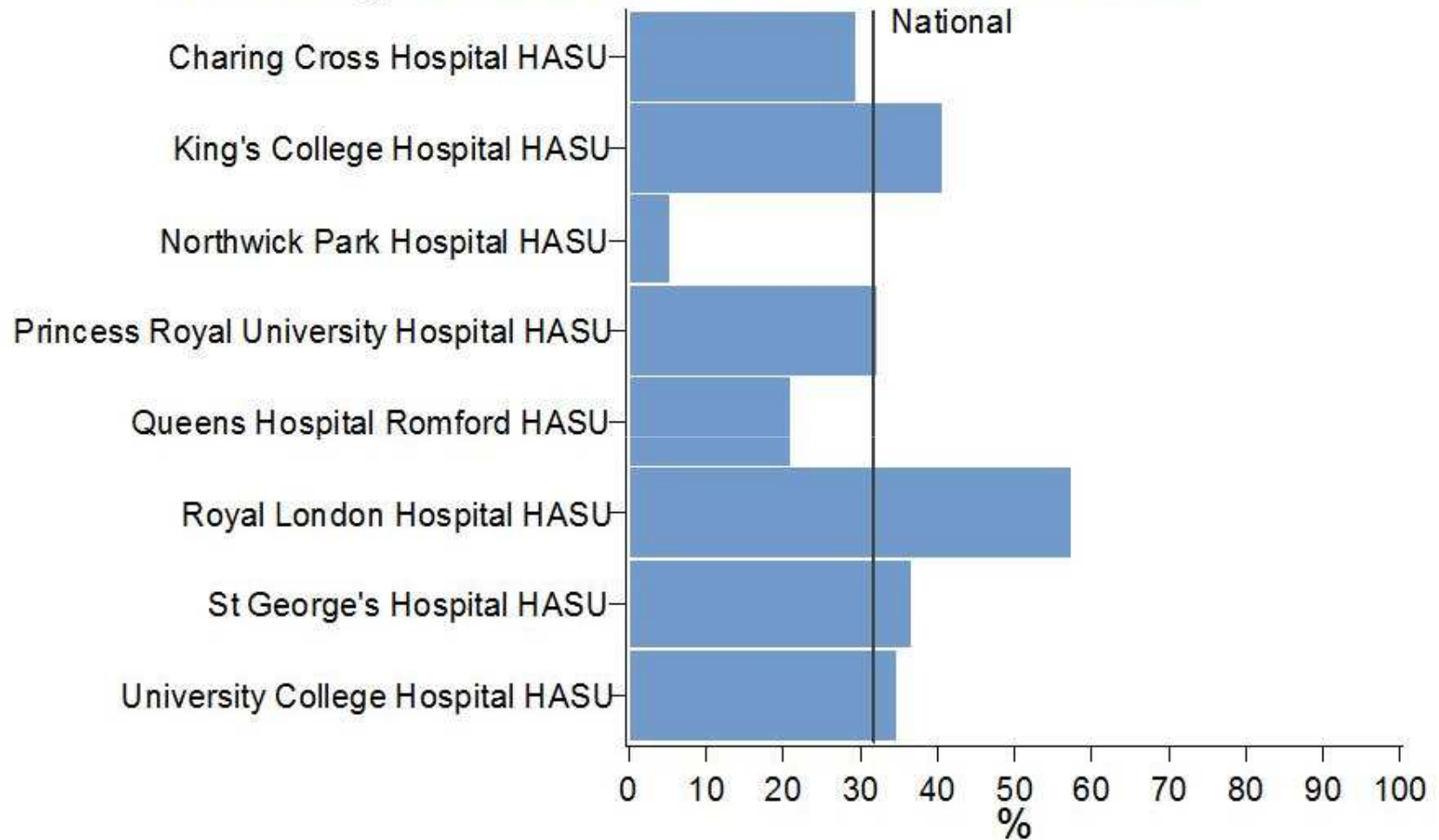


Source: SSNAP Apr-June 2015  
Patient-centred results at team level for Key Indicator 10.1A

London SCN



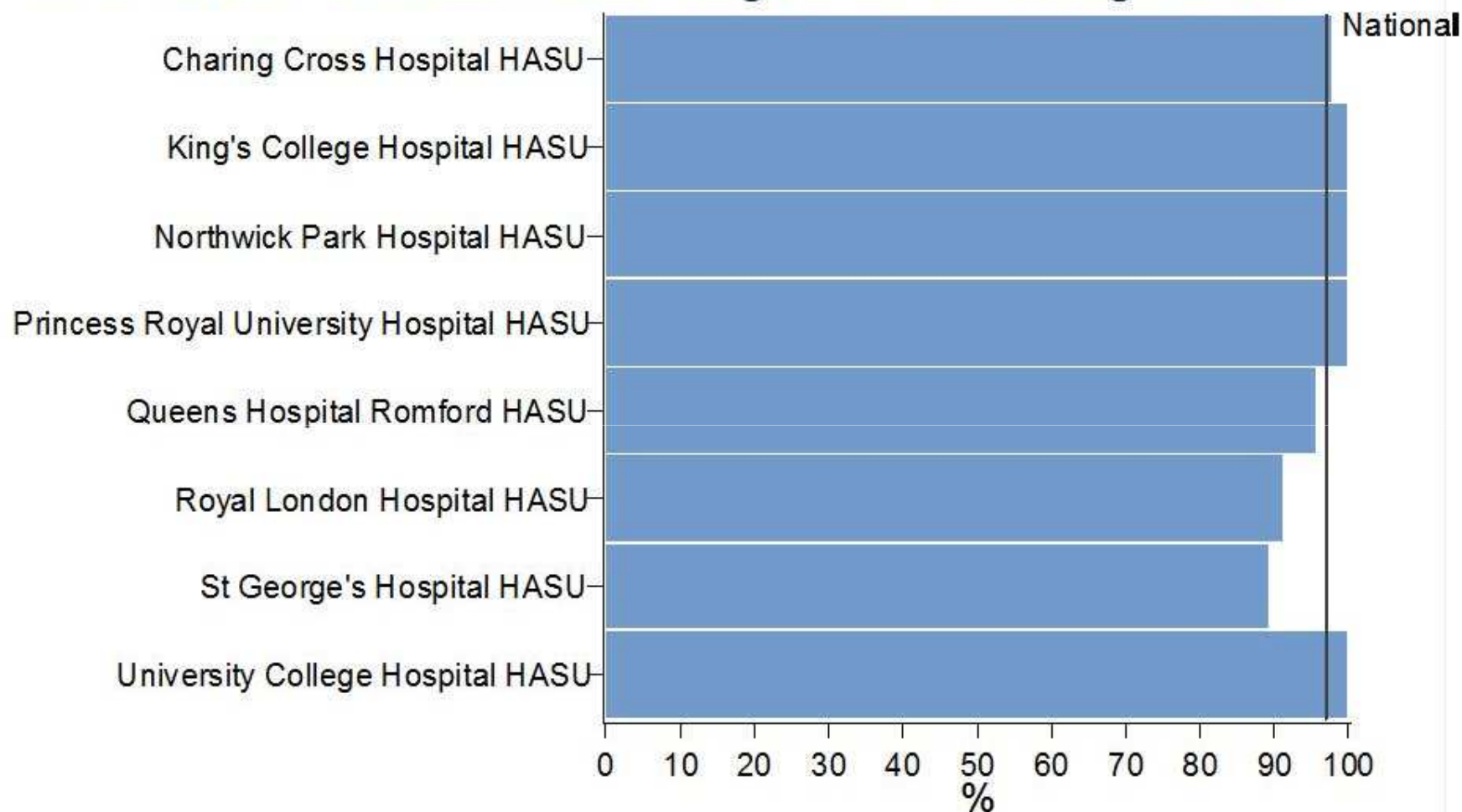
## Discharged with stroke skilled ESD team



Source: SSNAP Apr-June 2015  
 Patient-centred results at team level for Key Indicator 10.2A

London SCN

## If in Atrial Fibrillation discharged on anticoagulants



Source: SSNAP Apr-June 2015  
Patient-centred results at team level for Key Indicator 10.3A

London SCN

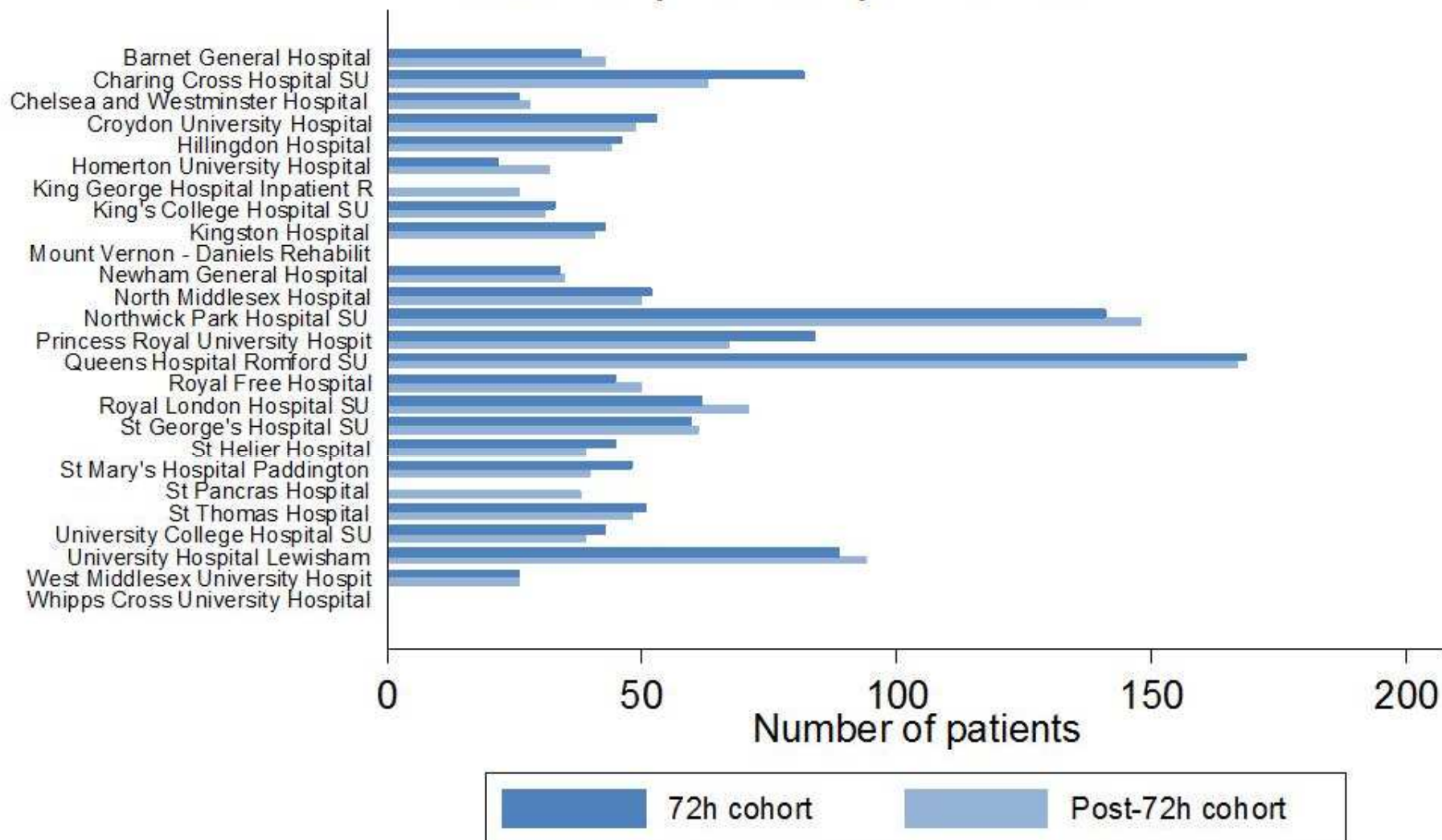
Non-routinely admitting teams

Non-acute inpatient teams

The following slides contain information about other types of teams within your region.  
However, if no other teams have participated in SSNAP in your region, then this information will not be available.



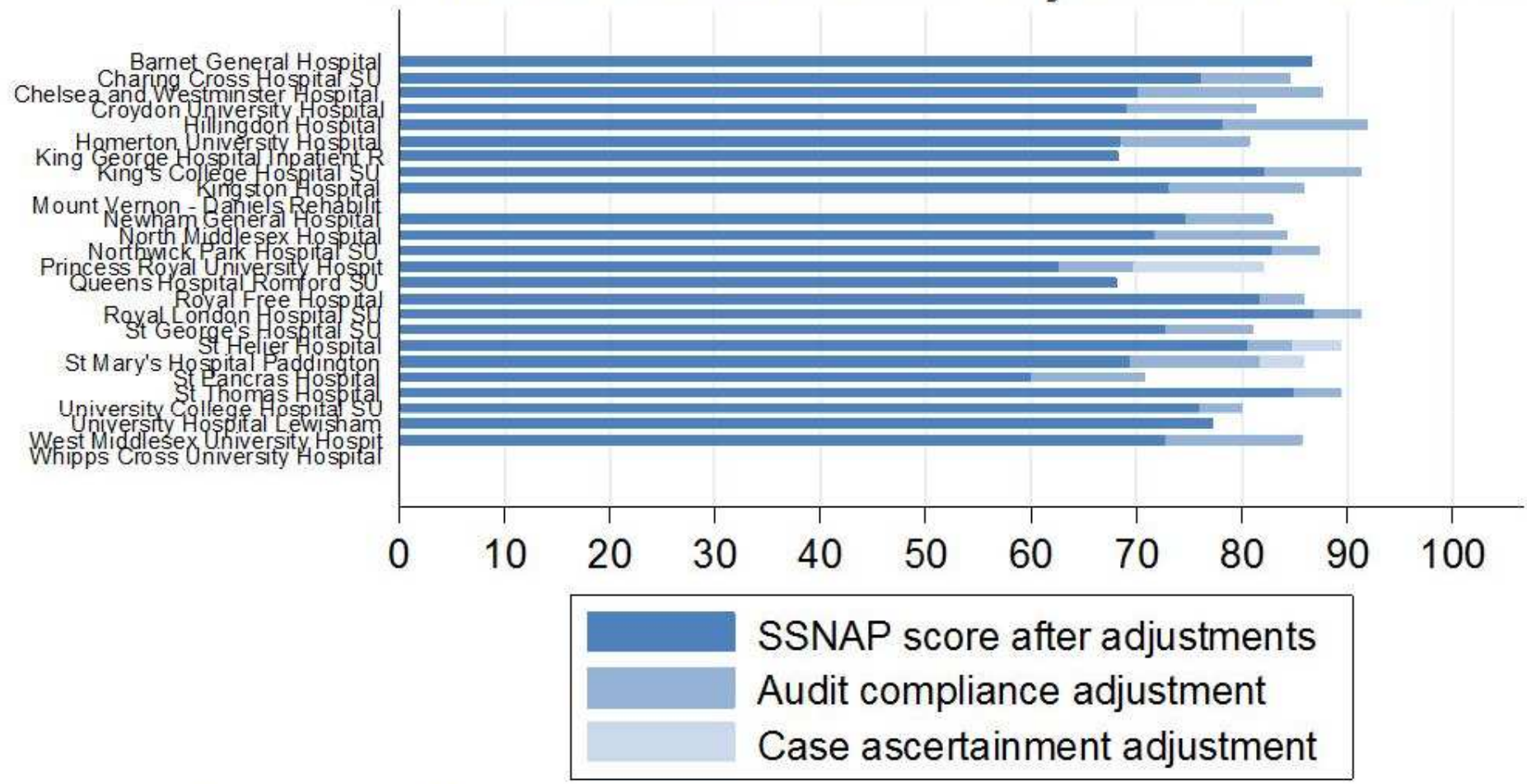
## Number of patients per team



Source: SSNAP Apr-June 2015  
 Number of patients in both patient-centred cohorts - D2.2 and D5.2

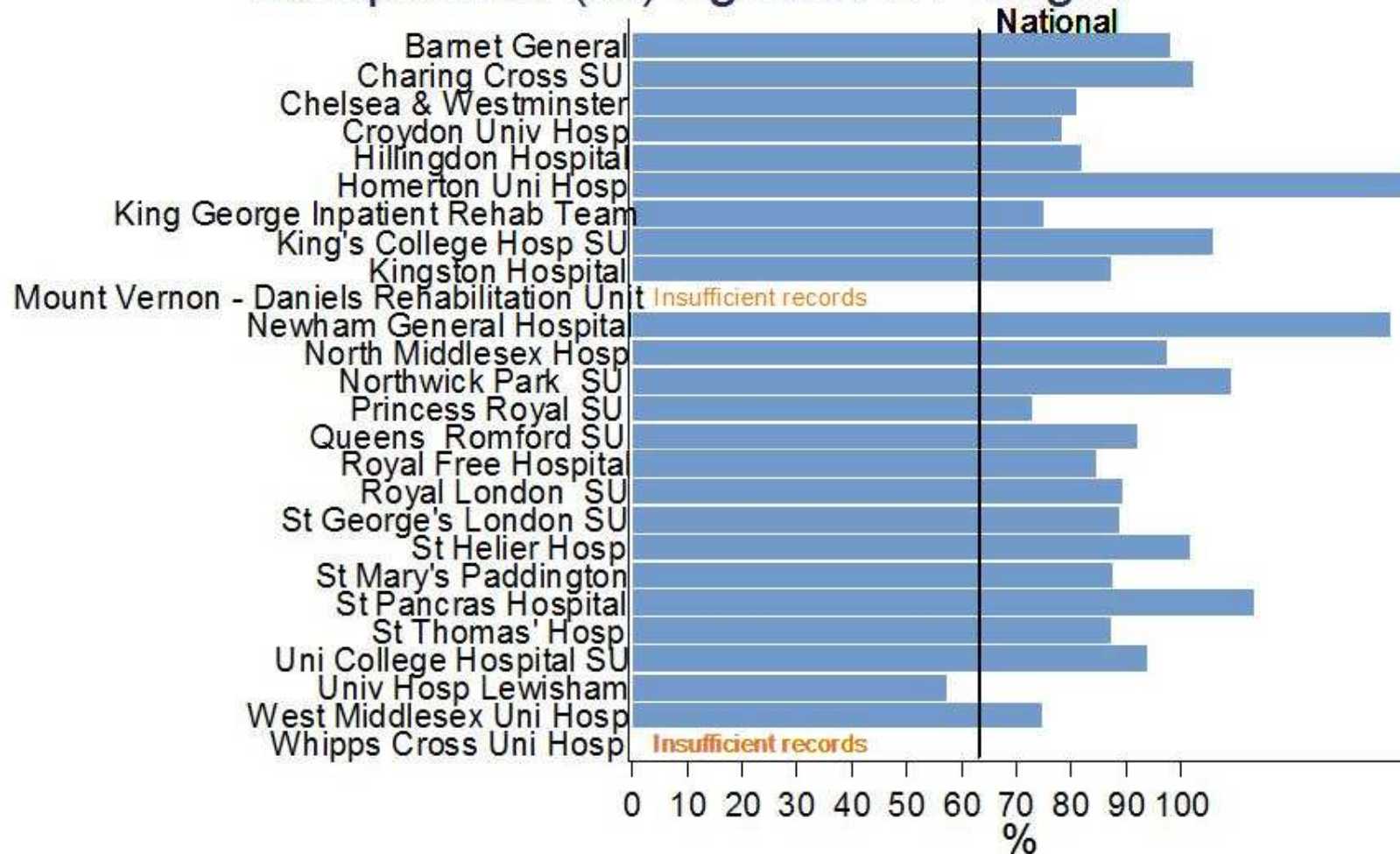
# SSNAP score: Combined Total KI score adjusted for AC and CA

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Source: SSNAP Apr-June 2015  
 Team level results demonstrating the proportion of the Combined Total Key Indicator score which is removed due to AC and CA adjustments to derive the overall SSNAP score

## Compliance (%) against OT target

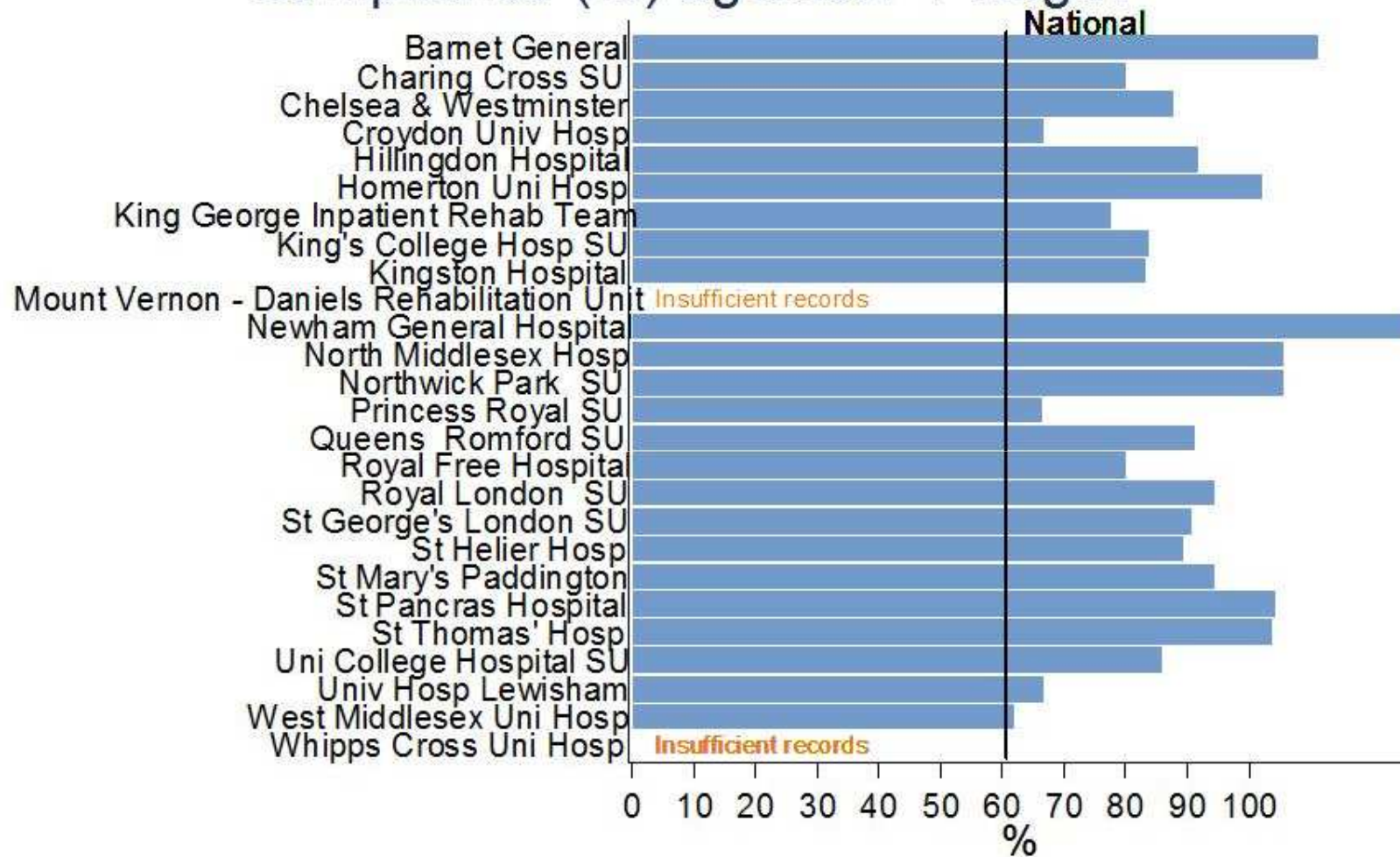


Source: SSNAP Apr-June 2015  
 Patient-centred results at team level for Key Indicator 5.4A

London SCN



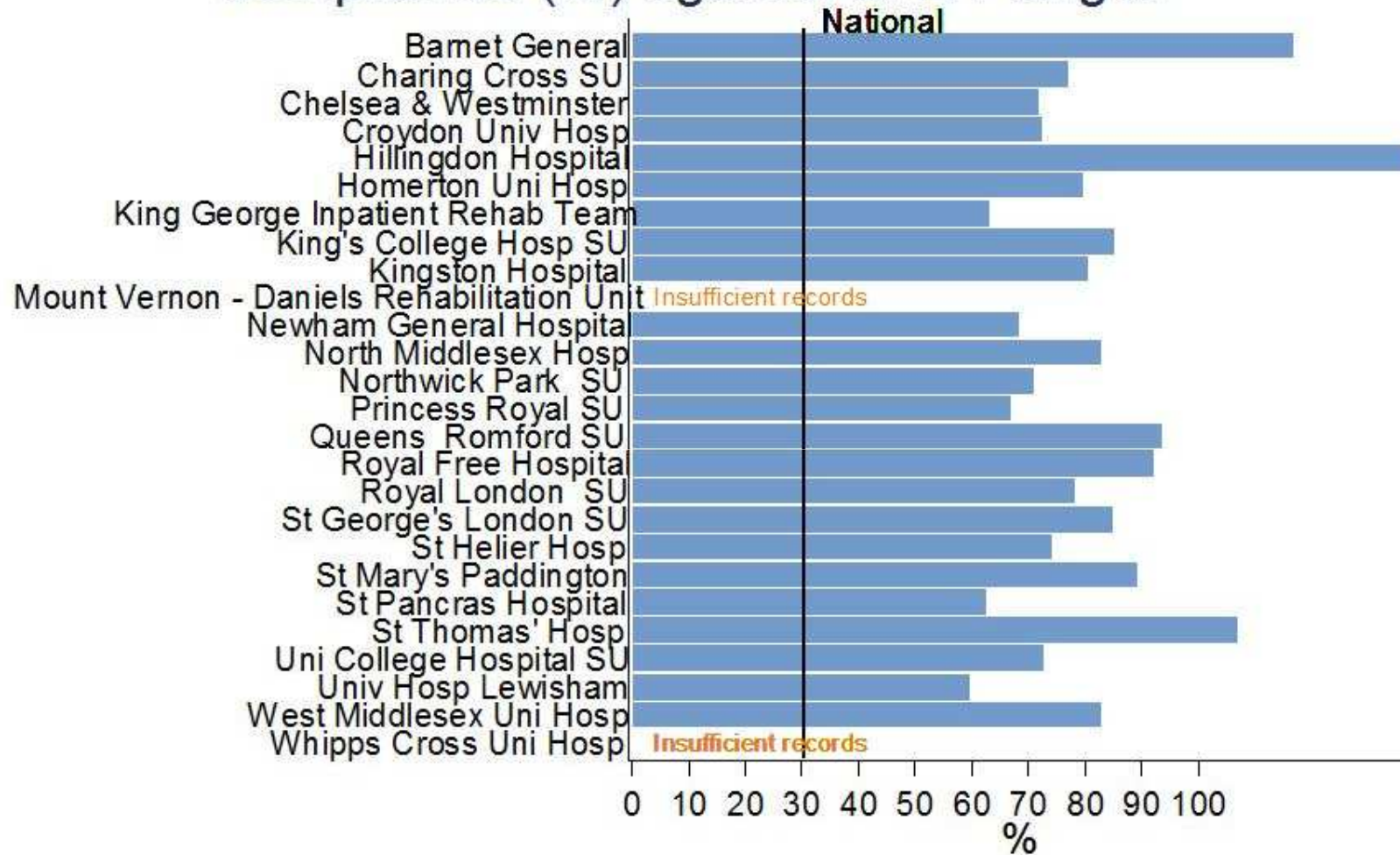
# Compliance (%) against PT target



Source: SSNAP Apr-June 2015  
 Patient-centred results at team level for Key Indicator 6.4A

London SCN

# Compliance (%) against SALT target



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Source: SSNAP Apr-June 2015  
 Patient-centred results at team level for Key Indicator 7.4A

London SCN

# 6 month follow up

N Middx	6% rate
Barnet	30%
RFH	35%
UCH	19%



# Summary

- Overall performance good
- Need to increase data collection from ESD teams
- Need to increase collection of 6 month follow up data
- UCH HASU had significant problems last winter in having sufficient beds to admit all patients to the stroke unit
  - Difficulty repatriating patients esp. to N Middx



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<p><i>Routinely admitting team</i></p> <p>London SCN</p> <p>University College London Hospitals NHS Foundation Trust</p>	<p><i>Non-routinely admitting acute team</i></p> <p>London SCN</p> <p>North Middlesex University Hospital NHS Trust</p>
<p>Royal Free Hospital (1)</p> <p>Directly admitted (287)</p>	<p>Dorset County Hospital (1)</p> <p>Royal London Hospital SU (1)</p> <p>Directly admitted (3)</p> <p>Royal London Hospital HASU (3)</p> <p>University College Hospital SU (5)</p> <p>University College Hospital HASU (42)</p>
<p><i>288 patients arrived at this team, of which 1 were transferred in from another team</i></p>	<p><i>55 patients arrived at this team, of which 52 were transferred in from another team</i></p>
<p><b>University College Hospital HASU</b></p>	<p><b>North Middlesex Hospital</b></p>
<p><i>295 patients left this team, of which 194 were transferred to another team</i></p>	<p><i>53 patients left this team, of which 25 were transferred to another team</i></p>
<p>Discharged home (60)</p> <p>University College Hospital SU (43)</p> <p>North Middlesex Hospital (42)</p> <p>Royal Free Hospital (37)</p> <p>St Pancras Hospital (24)</p> <p>Transferred to non-participating ESD/CRT team (22)</p> <p>St Mary's Hospital Paddington (13)</p> <p>Barnet General Hospital (10)</p> <p>Enfield ESD Team (7)</p> <p>Discharged to a care home (5)</p> <p>Barnet ESD Team (4)</p> <p>Northwick Park Hospital SU (3)</p> <p>Discharged somewhere else (3)</p> <p>Homerton University Hospital (2)</p> <p>Chelsea and Westminster Hospital (2)</p> <p>Camden ESD Team (2)</p> <p>Birmingham Heartlands Hospital (1)</p> <p>Hemel Hempstead Integrated Community Services (1)</p> <p>Royal London Hospital SU (1)</p> <p>Doncaster Community Stroke Rehab Team (1)</p> <p>Whipps Cross University Hospital (1)</p>	<p>Chase Farm Hospital Inpatient Rehab Team (15)</p> <p>Discharged home (9)</p> <p>Discharged to a care home (7)</p> <p>Enfield Community Stroke Rehab Team (6)</p> <p>Homerton University Hospital (2)</p> <p>Danesbury Neurological Centre (1)</p> <p>County Hospital (1)</p>

<p><i>Non-routinely admitting acute team</i></p> <p>London SCN</p> <p>Royal Free London NHS Foundation Trust</p>	<p><i>Non-routinely admitting acute team</i></p> <p>London SCN</p> <p>Royal Free London NHS Foundation Trust</p>
<p>Scunthorpe General Hospital (1)</p> <p>Royal London Hospital HASU (1)</p> <p>University College Hospital SU (1)</p> <p>Northwick Park Hospital SU (4)</p> <p>University College Hospital HASU (10)</p> <p>Northwick Park Hospital HASU (11)</p> <p>Directly admitted (12)</p>	<p>Charing Cross Hospital HASU (1)</p> <p>Northwick Park Hospital HASU (1)</p> <p>Northwick Park Hospital SU (1)</p> <p>University College Hospital SU (2)</p> <p>Directly admitted (3)</p> <p>University College Hospital HASU (37)</p>
<p><i>40 patients arrived at this team, of which 28 were transferred in from another team</i></p>	<p><i>45 patients arrived at this team, of which 42 were transferred in from another team</i></p>
<p><b>Barnet General Hospital</b></p>	<p><b>Royal Free Hospital</b></p>
<p><i>41 patients left this team, of which 31 were transferred to another team</i></p>	<p><i>53 patients left this team, of which 22 were transferred to another team</i></p>
<p>Barnet ESD Team (16)</p> <p>Discharged to a care home (5)</p> <p>Edgware Community Hospital (4)</p> <p>Chase Farm Hospital Inpatient Rehab Team (4)</p> <p>Royal Free Neuro Rehabilitation Centre (3)</p> <p>Discharged home (2)</p> <p>Potters Bar Community Hospital (1)</p> <p>Holywell Rehabilitation Unit - St Albans City Hospital (1)</p> <p>Enfield Community Stroke Rehab Team (1)</p> <p>Herts Valley ESD Team (1)</p>	<p>Discharged home (10)</p> <p>Barnet ESD Team (7)</p> <p>Discharged to a care home (7)</p> <p>Edgware Community Hospital (5)</p> <p>St Pancras Hospital (5)</p> <p>Discharged somewhere else (4)</p> <p>Transferred to non-participating ESD/CRT team (4)</p> <p>Homerton University Hospital (3)</p> <p>Transferred to non-participating inpatient team (3)</p> <p>Camden ESD Team (1)</p> <p>University College Hospital HASU (1)</p>

***Non-routinely admitting acute team***

**London SCN**

**University College London Hospitals NHS Foundation Trust**

Watford General Hospital (1)  
University College Hospital HASU (43)

*44 patients arrived at this team, of which 44 were transferred in from another team*

**University College Hospital SU**

*41 patients left this team, of which 29 were transferred to another team*

St Pancras Hospital (11)

North Middlesex Hospital (5)

Discharged to a care home (3)

St Mary's Hospital Paddington (3)

Discharged somewhere else (3)

Royal Free Hospital (2)

Discharged home (2)

Neuro Rehab Unit - National Hospital for Neurology and Neurosurgery (1)

Barnet General Hospital (1)

Camden ESD Team (1)

Transferred to non-participating ESD/CRT team (1)

Queens Hospital Romford SU (1)

East Surrey Hospital (1)

Hillingdon Hospital (1)

Bradford Royal Infirmary (1)

Homerton University Hospital (1)

***Non-acute inpatient team***

**London SCN**

**Central and North West London NHS Foundation Trust**

Royal Free Hospital (5)

University College Hospital SU (11)

University College Hospital HASU (24)

*40 patients arrived at this team, of which 40 were transferred in from another team*

**St Pancras Hospital**

*36 patients left this team, of which 21 were transferred to another team*

Transferred to non-participating ESD/CRT team (11)

Islington Stroke Association 6 Month Assessment Provider (6)

Enfield ESD Team (5)

Camden ESD Team (5)

Camden Community Neurology & Stroke Service (4)

Transferred to non-participating inpatient team (2)

Central London Community Healthcare Stroke ESD Team (1)

Discharged to a care home (1)

Discharged home (1)

## Joint Health Overview and Scrutiny Committee (JHOSC) for North Central London

**27 November 2015**

### Future Dates/Work Plan

#### 1. Future Dates

1.1 Future meetings of the Committee are scheduled as follows:

- 29 January 2016 (Enfield) and
- 11 March 2016 (Camden).

#### 2. Work Plan

*29 January 2016 (Enfield)*

- LAS Update;
- Maternity Update including mental health support
- CAMHS – New Model

*Potential Future Items*

Members are requested to consider potential items for future meetings of the Committee. Issues already identified as potential future items for meetings are currently as follows:

- Dementia;
- NMUH – Foundation Status;
- Whittington Hospital – further development;
- Public Health indicators;
- Child obesity;
- Patient safety;
- 7 day NHS.

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